

Public Document Pack

Date of meeting Monday, 7th March, 2022
Time 7.00 pm
Venue Garden & Astley Rooms - Castle
Contact Geoff Durham 742222



**NEWCASTLE
UNDER LYME**
BOROUGH COUNCIL

Castle House
Barracks Road
Newcastle-under-Lyme
Staffordshire
ST5 1BL

Health, Wellbeing & Partnerships Scrutiny Committee

AGENDA

PART 1 – OPEN AGENDA

- 1 APOLOGIES**
- 2 DECLARATIONS OF INTEREST**
- 3 MINUTES OF A PREVIOUS MEETING** (Pages 5 - 8)
To consider the minutes of the last meeting of the Committee held on 29 November 2021.
- 4 UPDATE FROM CABINET**
- 5 DELIVERY OF NEWCASTLE HOUSING ADVICE SERVICE** (Pages 9 - 16)
- 6 HOW SERVICES HAVE MANAGED WITH WINTER PRESSURES** (Pages 17 - 26)
- 7 SPACE PROGRAMME** (Pages 27 - 52)
The Evaluation Report 2021 of the SPACE Programme.
- 8 STAFFORDSHIRE POLICE FIRE AND CRIME PANEL** (Pages 53 - 68)
- 9 STAFFORDSHIRE HEALTH AND CARE OVERVIEW AND SCRUTINY COMMITTEE** (Pages 69 - 74)
To receive the digests and feedback from members of this committee who attended recent meetings of the Staffordshire Health and Care Overview and Scrutiny Committee
- 10 WALLEY'S QUARRY HEALTH IMPACTS**
- 11 MEETING WITH THE CLINICAL COMMISSIONING GROUP** (Pages 75 - 76)
To receive notes from the meeting held on 18 February 2022
- 12 WORK PROGRAMME** (Pages 77 - 84)

13 PUBLIC QUESTION TIME

Any member of the public wishing to submit a question must serve two clear days' notice, in writing, of any such question to the Borough Council.

14 URGENT BUSINESS

15 DATE OF NEXT MEETING - 23 JUNE 2022

Members: Councillors Ian Wilkes (Chair), Julie Cooper (Vice-Chair), Barry Panter, Mark Holland, Silvia Burgess, Allison Gardner, Tony Kearon, Sue Moffat, Ruth Wright, Bert Proctor and Graham Hutton

Members of the Council: If you identify any personal training/development requirements from any of the items included in this agenda or through issues raised during the meeting, please bring them to the attention of the Democratic Services Officer at the close of the meeting.

Meeting Quorums :- 16+= 5 Members; 10-15=4 Members; 5-9=3 Members; 5 or less = 2 Members.

SUBSTITUTE MEMBER SCHEME (Appendix 9, Section 4 of Constitution)

The Constitution provides for the appointment of Substitute members to attend Committees. The named Substitutes for this meeting are listed below:-

Substitute Members:	Kenneth Owen	Andrew Fox-Hewitt
	Jennifer Cooper	Sarah Pickup
	Andrew Fear	

If you are unable to attend this meeting and wish to appoint a Substitute to attend in your place you need to:

- Identify a Substitute member from the list above who is able to attend on your behalf
- Notify the Chairman of the Committee (at least 24 hours before the meeting is due to take place) NB Only 2 Substitutes per political group are allowed for each meeting and your Chairman will advise you on whether that number has been reached

Officers will be in attendance prior to the meeting for informal discussions on agenda items.

NOTE: THERE ARE NO FIRE DRILLS PLANNED FOR THIS EVENING SO IF THE FIRE ALARM DOES SOUND, PLEASE LEAVE THE BUILDING IMMEDIATELY THROUGH THE FIRE EXIT DOORS.

ON EXITING THE BUILDING, PLEASE ASSEMBLE AT THE FRONT OF THE BUILDING BY THE STATUE OF QUEEN VICTORIA. DO NOT RE-ENTER THE BUILDING UNTIL ADVISED TO DO SO.

Agenda Item 3

Health, Wellbeing & Partnerships Scrutiny Committee - 29/11/21

HEALTH, WELLBEING & PARTNERSHIPS SCRUTINY COMMITTEE

Monday, 29th November, 2021
Time of Commencement: 6.30 pm

[View the agenda here](#)
[View the meeting here](#)

Present:	Councillor Ian Wilkes (Chair)		
Councillors:	John Cooper Barry Panter	Mark Holland Tony Kearon	Ruth Wright
Apologies:	Councillor(s) Julie Cooper, Silvia Burgess and Bert Proctor		
Substitutes:	Mayor - Councillor Kenneth Owen (In place of Councillor Bert Proctor) Councillor Andrew Fear (In place of Councillor Julie Cooper) Councillor Sarah Pickup (In place of Councillor Silvia Burgess)		
Officers:	Andrew Bird Denise French	Head of Recycling, Waste and Fleet Services Democratic Services Team Leader	
Also in attendance:	Councillor Jill Waring Councillor Gill Heesom	Portfolio Holder -Leisure, Culture and Heritage Portfolio Holder - Community Safety and Wellbeing	

60. **DECLARATIONS OF INTEREST**

There were no declarations of interest stated.

61. **MINUTES OF A PREVIOUS MEETING**

Resolved: that the minutes of the meeting held on 13 September 2021 be approved as a correct record.

62. **UPDATE FROM CABINET**

There was nothing to update from Cabinet.

63. **STAFFORDSHIRE POLICE FIRE AND CRIME PANEL**

The Committee considered the reports from meetings of the Staffordshire Police, Fire and Crime Panel.

Resolved: that the reports be received.

64. POLICE FIRE AND CRIME COMMISSIONER FOR STAFFORDSHIRE - BEN ADAMS

Ben Adams, Police, Crime and Fire Commissioner for Staffordshire was welcomed to the meeting. He had now been in post for 6 months.

During recent months a new Chief Constable had been appointed and a new Chief Fire Officer.

He had recently undertaken a public consultation on his Police and Crime Plan, and Fire & Rescue Plan 2021 – 24; and outlined the four key elements of the Plan:

- Improved contact - 999 and 111 calls answered more quickly
- Response times – improvements to the time taken to get to emergencies
- Anti-Social behaviour – addressing persistent issues; responding early and working in partnership
- Road safety – focusing on improving road safety, addressing issues such as speeding and dangerous driving; developing Speedwatch schemes.

Members were given the opportunity to ask questions and raise issues as follows:

- Police recruitment – the Commissioner outlined plans which included over 300 additional officers
- Fire checks – there had been many ‘Safe and Well’ visits aimed at giving advice to vulnerable people
- Precept increases – a budget meeting was to take place and consultation would be carried out; any increase would be kept as low as possible
- Public image and visibility of police officers especially in rural areas – the Commissioner understood the reassurance of police officers being visible and was aiming for there to be an increased visible presence
- Road safety and Speedwatch schemes and how could they be progressed with sufficient volunteers and support? The Commissioner referred to the Safer Roads Partnership and ideas around volunteer groups working together across communities.
- Anti-social parking and whether PCSOs could have powers to deal with this. The Commissioner felt this was often dangerous and a solution was needed; it may not be a role for PCSOs who liked to have a neighbourhood focus
- Support and diversionary activities for young people – the SPACE programme was funded by the PCSO using some proceeds from criminal activity; the report could be shared with the Committee. The Commissioner was keen to engage with young people and hear their views.
- Safety on public transport – the Commissioner requested further details be sent to him on this issue outside the meeting
- Alternate ways to report crime – there was an option to use digital 101 if not an emergency; it was important to have all crimes recorded.
- Court backlogs – the Commissioner had less influence here but felt there were opportunities for improving data sharing and partnership working.

Resolved: that the Commissioner be thanked for attending and the information be received.

[Click here to watch the debate](#)

65. MINUTES OF THE STAFFORDSHIRE HEALTH AND CARE OVERVIEW AND SCRUTINY COMMITTEE

The Committee considered the regular digest from Staffordshire County Council outlining the work of the Health and Care Overview and Scrutiny Committee held on 25 October.

Resolved: that the update be received

66. UPDATE ON HEALTH IMPACTS FROM WALLEY'S QUARRY

The Committee considered at update on the County Council's Health and Care Overview and Scrutiny Committee's work looking at the health impacts of Walley's Quarry. There were fortnightly updates from the County Council which were shared with the Committee. There was a Member Engagement event taking place the next day, 30 November 2021.

Resolved: that the update be noted.

[Click here to watch the debate](#)

67. MEETING WITH THE CLINICAL COMMISSIONING GROUP - 8 NOVEMBER 2021

The Committee considered the notes of the regular meeting with Tracey Shewan of the Clinical Commissioning Group held on 8 November 2021. The meeting had been updated on the current situation with Covid including hospital numbers and vaccine uptake.

Resolved: that the report be received.

68. WORK PROGRAMME

The Committee considered the Work Programme. Following the presentation by Ben Adams, the Committee agreed to consider a report on the SPACE programme at the next meeting.

Resolved: that the Work Programme be approved subject to the addition of an item on the SPACE programme for the meeting on 7 March 2022.

[Click here to watch the debate](#)

69. PUBLIC QUESTION TIME

There were no members of the public present.

70. URGENT BUSINESS

There were no urgent items of business.

71. DATE OF NEXT MEETING - MONDAY 7 MARCH 2022

**Councillor Ian Wilkes
Chair**

Meeting concluded at 7.51 pm

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NEWCASTLE-UNDER-LYME BOROUGH COUNCIL

EXECUTIVE MANAGEMENT TEAM'S REPORT TO

Health Wellbeing and Partnerships Scrutiny Committee
07 March 2022

Report Title: Delivery of Newcastle Housing Advice Service

Submitted by: Executive Director - Commercial Development & Economic Growth

Portfolios: Cabinet Portfolio Holder - Community Safety and Wellbeing

Ward(s) affected: All

Purpose of the Report

To ask Scrutiny Committee to review the delivery of the Newcastle Housing Advice Service.

Recommendation

That

1. The service demands are noted
2. That the steps taken to continue the delivery of a good service are recognised and support is given for continued improvements.

Reasons

To enable the Scrutiny Committee to review the service needs and delivery since 1st April 2021.

1 Background

- 1.1 Newcastle Housing Advice (NHA) successfully moved from being a commissioned service to an in house service on 1st April 2021. The service which covers the housing register, housing advice and homelessness services which have remained a combined function since before stock transfer in 2000. This report reviews how the Council have taken these services back in-house, the service demands and what improvements have been delivered or are planned.
- 1.2 Significant planning went into ensuring that the service could be up and running on the first day to ensure that all customers could receive advice and importantly those facing homelessness were assisted. The transfer included the physical relocation of the service into Castle House and the TUPE of nine staff. To ensure that the port transition phase was effectively managed an internal working group continues to provide support and is now looking at continuous improvement opportunities.

2 Issues

QUARTERLY	Q1	Q2	Q3
Calls to service	1151	1496	1415
INTERNAL	n/a	372	485
No of Jadu forms received	644	694	560
Emails into Nha mailbox (INFO)	n/a	2422	2083
Emergency homeless presentations	95	106	122
Emergency Out of hours calls	29	17	33
New Housing Options appointments booked	90	109	99
New Housing Options appointments attended	89	107	95
Navigator Cases open	n/a	24	74
Navigator closed	n/a	6	30
No of Rough Sleepers identified	26	33	55
No of customers in TA at the end of the month	17	11	9

QUARTERLY	Q1	Q2	Q3
Total on Waiting List	515	829	969
New Housing Register Applications Received	1631	829	631
BME Applicants on Waiting List	24	35	74

No of Direct lets made				25	43	25
No of exclusions from Housing Register	217	435	364			
No of housing register appeals	13	3	8			
Assisted applications	n/a	11	14			

	Q1	Q2	Q3
DEPOSIT GUARANTEE SCHEME			
Total No of cases assisted	0	1	1
Total amount Guaranteed	£0.00	£0.00	£0.00
Total amount paid - Claims	£0.00	£0.00	£350.00
RENT GUARANTEE			
Total No of cases assisted	1	1	0
Total amount Rent Guaranteed	£0.00	£0.00	£0.00
Total amount paid - Claims	£0.00	£0.00	£0.00
ONE OFF PAYMENTS			
Cases assisted	13	6	11
Total amount used	1,273.71	1,797.07	2,115.06
Private rented Scheme			
No of referrals	21	14	20
Amount spent furniture mine	£1,037.50	£65.00	£807.00
Total amount spent	£2,311.21	£1,762.07	£2,922.06

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Number of Jadu forms	207	195	242	207	229	258	221	223	94	48

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Number of assisted applic's handled by NHA then OFD				14	7	4	4	6	4	3

Number of customer calls to 717717 answered by housing advisors.

	19/12/21	26/12/21	09/01/22	16/01/22	23/01/22	31/01/22	06/02/22	13/02/22
Total	16	74	136	165	0	124	172	111

Joint Housing register and Allocations Policy

Coinciding with the service coming in house a new Joint Housing register and Allocations Policy was launched in partnership with Aspire Housing. This enables customers to access social housing owned and managed by Aspire Housing and other Registered Providers through one application; NHA Options. This is a massive benefit to the customer as not only do they only have to do the application process once but they only have one system to understand. The system is branded as NHA Options and has a dedicated website promoting online applications, with support in the back office from the team as appropriate.

At the time of transfer all people on the housing register were asked to re-register on the system, while this was a huge undertaking and commitment from the team it also served to ensure the waiting list information is up to date. Applicants provide all information and evidence at the time of applying, the majority of which are doing this on-line themselves. Applicants can bid for properties once their application is live and this has the additional benefit that the application can be processed quickly once they match for a property.

Providers are now able to advertise properties any day of the week and the main housing partner Aspire Housing are able to complete the shortlists direct when they want to which is more efficient. Council Officers are able to complete quality checks to check for any issues and work with Aspire to make continual improvements.

It is hoped that the partnership approach with Aspire can continue and that working together subject to the availability of funding will enable further enhancements to the NHA Options software.

Good quality direct advice

As part of the ongoing internal working group and Council wide drive to improve the advice that customers receive at the first point of contact customers can now speak to experienced NHA staff straight away. Two NHA colleagues become part of the One Front Door service from December

2021. This has allowed NHA calls to be triaged at the first point of contact and either appropriately handled at that stage or a case established for transfer to a specialist advisor. While this is still very new early indications are that it has increased the number of calls dealt with at that first point of contact and has reduced hand overs as can be seen through reduced JADU forms. The number of assisted applications has remained consistent showing we are still delivering a quality service to those who absolutely need that level of service. Another intended outcome of the continuous improvement is to allow specialist advisors more opportunity to work with landlords and tenants to prevent homelessness occurring and to quickly identify move on options where people have had to be placed in emergency accommodation.

Wider Team Alignment

With the current realignment of services NHA will become part of Housing and Vulnerability and will sit in the Sustainable Environment and Operations. This ensures strong links are maintained with teams where there may be cross overs with NHA cases. Including the work of the vulnerability hub and the Multi-Agency Risk Assessment Conference MARAC, housing standards work with landlords and partnership working to provide temporary accommodation options.

Current Pressures

NHA has seen a significant increase in requests for help, Covid 19 has had a particular effect on family relationships which can lead to housing situations breaking down and also on the ability of some households to afford rent and other household bills. While private renters were protected from eviction during the first year of the pandemic that did not in itself resolve the issues leading to people being vulnerable to eviction and they still need support and advice to recover.

A continuing pressure for the service is the needs of singles (particularly males) with complex needs such as drugs, alcohol, mental health. Often these customers have difficult needs, some may not wish to engage and they are often excluded from local supported housing services. The time taken to assist customers is increasing as those with complex needs are increasing and many options have to be considered before a solution can be found.

Covid-19 related rent arrears

In December 2021 the government announced additional funds to local authorities, £38, 484 for Newcastle-under-Lyme, to support low-income private renters with COVID-19 related rent arrears to avoid eviction or find a new home where necessary in order to prevent homelessness. This is being used to good effect by the team as of the 31st January 2022 6 applications to the fund 4 evictions, and subsequent emergency housing presentation, prevented.

Emergency and Temporary Accommodation

Crucial to an effective NHA service is suitable options for temporary and emergency accommodation. The Homeless reduction act requires certain applicants to be provided with emergency interim temporary accommodation, ideally all placements should be made into suitable temporary accommodation i.e. accommodation specifically commissioned for that purpose where there is support in place to maintain the initial accommodation, to engage with the individual and develop a personalised move on pathway. Where this is not available or the customer not eligible or the household does not require support, hotels are used as emergency accommodation. This is more likely to fail as it is not a 'home' it is unsupported and additionally it is expensive. Hence work is ongoing to develop those temporary accommodation and supported housing offers so NHA have more options on suitable placements. The Council has been working to develop three levels of supported accommodation to assist homeless households and to help discharge any duties owed. The first lowest level support is Bronze, with 4 units of accommodation with Aspire Housing used for family temporary accommodation. Silver is 8 units for single people as a move on option with lower

level of a support, this is currently under development. Gold is intensive supported accommodation, the Council is looking to work in partnership to develop 6 units.

In recognition that emergency placements did increase through Covid 19 additional funds of £112,712 were received to support this and are also being used to support a temporary addition to the advisers to cover the increased activity.

3. **Proposal**

3.1 To ask Scrutiny Committee to review the delivery of the Newcastle Housing Advice Service.

4. **Reasons for Proposed Solution**

4.1 To enable the Scrutiny Committee to review the service needs and delivery since 1st April 2021.

5. **Options Considered**

5.1 Scrutiny has the option to review the service.

6. **Legal and Statutory Implications**

6.1 The activities and support of the NHA team follow the homelessness legislation.

7. **Equality Impact Assessment**

7.1 At the beginning of the new service the EIA identified some improvements that have since been implemented; for those whose first language is not English Locata NHA Options system will allow for language change. Interpretation and equality and diversity questions are now included on the form so it is more inclusive.

7.2 It has been recognised that there is a continual need for greater involvement with applicants who are vulnerable and have disabilities, so as to understand their experiences and tailor the services accordingly.

7.3 Positive impact on 16-17 year olds as they are a recognised priority group through the homelessness legislation.

7.4 Within the EIA several policies were identified for review as part of bringing the service in-house:

Equity Protocol has been reviewed.

Move on Protocol has been reviewed.

NHA Service Standards has been reviewed.

NHA Homelessness Prevention Schemes has been reviewed.

Deposit & Rent in Advance Scheme has been reviewed.

One Off Payment Scheme Procedure has been reviewed.

Rent Arrears Rescue Procedure has been reviewed.

NHA storage of furniture procedure has been reviewed.

Nominations Agreement – a review has been undertaken and the new agreements have been issued to the landlords, at the time of writing this report some of these have not yet been received back.

8. **Financial and Resource Implications**

8.1 The service is operating within the budgets approved by Cabinet when making the decision to bring the service back in-house.

9. **Major Risks**

9.1 Key risks are lack of supply of appropriate temporary and supported accommodation, this will be kept under review and the current plans for the development of the Bronze, Silver and Gold schemes are seeking to reduce this risk.

9.2 Another key risk is the mismatch of demand compared to service delivery, through potentially excessive demand from increasing numbers and complexity of households there is a need to ensure the Council has sufficient qualified and experienced staff. The latest Government Grant has been utilised to fund a temporary agency officer to meet the increased demand in this quarter.

10. **UN Sustainable Development Goals (UNSDG)**

10.1



11. **Key Decision Information**

11.1 This is not a key decision.

12. **Earlier Cabinet/Committee Resolutions**

12.1 On 15th January 2020 Cabinet approved the NHA service coming in-house.

13. **List of Appendices**

13.1 None.

14. **Background Papers**

14.1 None.

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NEWCASTLE-UNDER-LYME BOROUGH COUNCIL

EXECUTIVE MANAGEMENT TEAM'S REPORT TO HEALTH WELLBEING & PARTNERSHIPS SCRUTINY COMMITTEE

07 March 2022

Report Title: How Services have managed with Winter Pressures

Submitted by: Executive Director of

Portfolios: Environment & Recycling

Ward(s) affected: All

Purpose of the Report

To inform members of the Health wellbeing and Partnerships Scrutiny Committee of how the Council coped with winter[pressures on front line services

Recommendation

That the report be noted

Reasons

A request was made by members of the Health wellbeing and Partnerships Scrutiny Committee to hear how the Council coped with winter pressures on front line services with the COVID pandemic still prevalent.

1. **Background**

Winter is always a challenging time for front line operational services provided by Local Authorities. Recycling and waste services in particular face vastly increased tonnage of material to collect due to the Christmas and New Year period. With Streetscene the situation is slightly different, with less work required on grounds maintenance, apart from tree management, however street cleansing remains busy, and dealing with leaf fall puts added pressure on to services, but is offset by reduced grounds maintenance work

2. **Issues**

Poor weather conditions and winter bugs always put pressure onto front line services, but clearly the last couple of years with the COVID pandemic has put added pressure to maintain operations of all front line services. Nationally this has further been exasperated by a national shortage of HGV drivers.

While HGV driver shortages haven't impacted on the Council Recycling Waste and sweeping operations, the Omicron variant of COVID has had an impact, and one which has been more severe in terms of the number of staff affected at any time during the pandemic. At its most severe, in the first week of January, combined with other sickness, 30% of the workforce within Recycling & Waste were absent, while dealing with a 50% increase in the tonnage of recycling collected and similarly a 30% increase in the tonnage of food waste. Luckily, garden waste collections are suspended for two weeks over Christmas and New Year, and with the help of streescene and agency staff we were able to run all collection services with minimal disruption, with 112,140 collections made that week.

The situation nationally was and continues not to be as good. A regular survey undertaken by LARAC, which represents Local Authority Recycling and Waste Services the following impacts:-

- 20% residual waste collections nationally are disrupted
- 28% recycling collections nationally are disrupted.

- 35% garden waste collections nationally are disrupted, with 8% fully suspended
- 40% of Street sweeping operations nationally are disrupted / not taking place.

3. **Management and Resolution of Issues**

The Council has Business continuity plans which cover the Recycling & Waste and Streetscene services. These are 'live' documents which are continually under review, as incidents take place to ensure the Council is best equipped to keep front line operations taking place, or to bring them back to normal operation in the safest and quickest time.

The plan sets out minimum staff requirements for each operation, for example dry recycling collections, and sets out how resources can be moved between services to ensure effective operations which ultimately protect public health, for example ensuring waste does not build up on streets. If services have to be suspended the plan considers how this can be dealt with and recovered, again for example we may look to collect garden waste with residual waste on the same vehicle, if we don't have resources to run the garden waste service. This is considered preferable to suspending a collection service all together, and can be deployed in a catch-up situation following a spell of very bad weather, snow for example, or a lack of available staff due to sickness / COVID.

Elements of the business continuity plan have been successfully utilised during January 2022.

Additionally the Council utilises and follows national guidance from the Waste Industry Safety Forum (WISH) which has been very proactive during the COVID. Applying this guidance around promoting good hygiene, social distancing, ventilation in cabs, and limiting the mixing of workforce staff, for instance trying as far as reasonably practical maintain the same collection team (bubble) group together on collection rounds.

By ensuring we are following this guidance, and the compliance of staff in following the guidance has ensured we have only had one confirmed workplace transmission of COVID, and that was confined to the working bubble they were in.

4. **Legal and Statutory Implications**

The Council has a number of statutory requirements in front line services it has to supply to its residents, these cover all recycling and waste collection services, with the exception of garden waste, which is none statutory. Additionally there are statutory requirements to keep our local environment clean and free of litter.

5. **Equality Impact Assessment**

This is not applicable to this report.

6. **Financial and Resource Implications**

Staff absences puts pressure on budgets as there is a need to potentially employ agency staff, however increased levels of absence caused through the COVID pandemic have been managed within existing budgets.

7. **Major Risks**

Not having effective business continuity plans in place, and ensuring they are reviewed on a regular basis would mean front line services could be severely affected, causing reputational damage to the Council.

8. **Sustainability and Climate Change Implications**

Ensuring operations are run efficiently is key to ensuring the Council has sustainable services, and minimises its operational impact with regard to climate change. Having an effective business continuity plan along ensures negative impacts are kept to

9. **Key Decision Information**

This report is not a key decision

10. **Earlier Cabinet/Committee Resolutions**

There are no earlier Cabinet or Committee resolutions

11. **List of Appendices**

Appendix 1 - LARAC National Survey of Local Authorities

12. **Background Papers**

None

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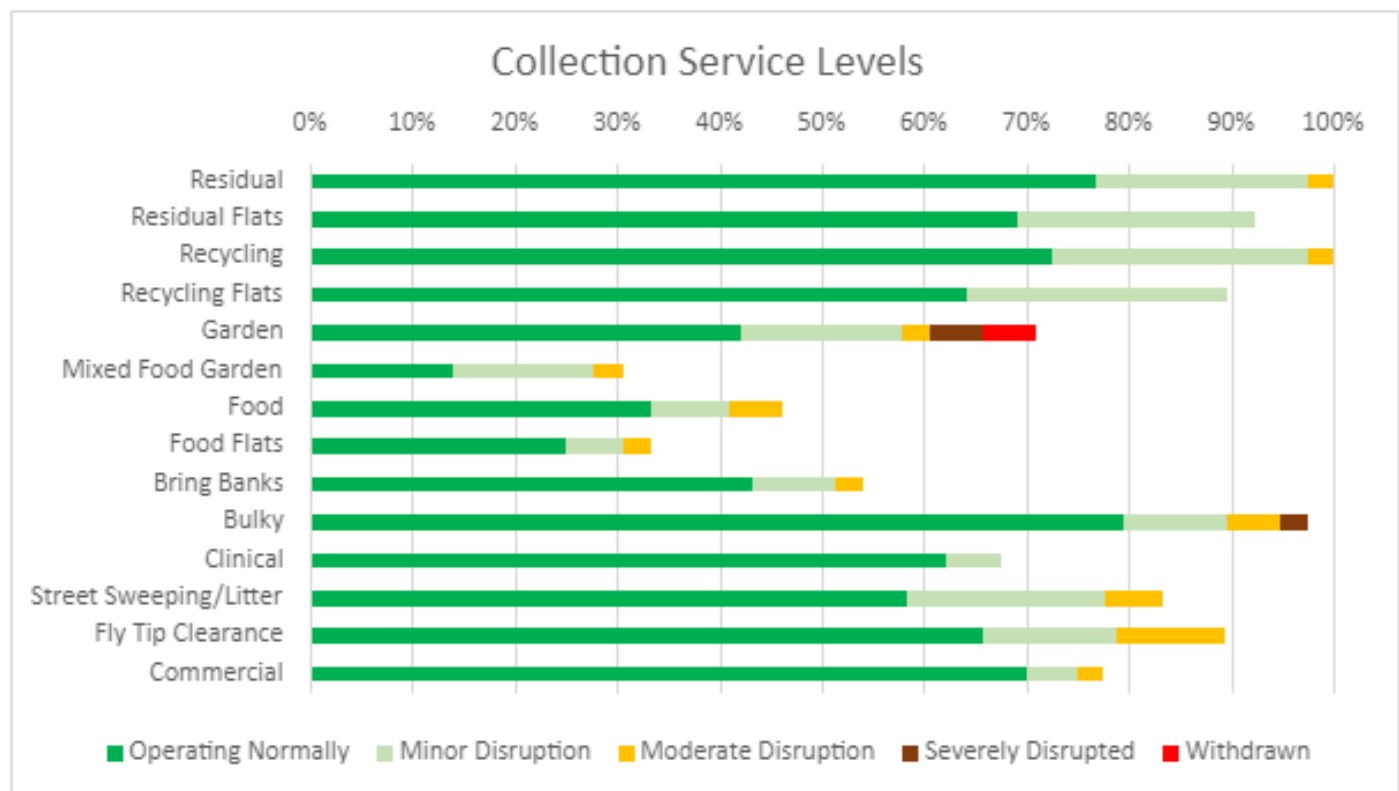
Appendix 1.

HGV and Service Statue Survey No 5 Results Week Commencing 13 December 2021

Collection Services

	Residual	Residual Flats	Recycling	Recycling Flats	Garden	Mixed Food Garden	Food	Food Flats
Operating Normally	77%	69%	73%	64%	42%	14%	33%	25%
Minor Disruption	21%	23%	25%	26%	16%	14%	8%	6%
Moderate Disruption	3%	0%	3%	0%	3%	3%	5%	3%
Severely Disrupted	0%	0%	0%	0%	5%	0%	0%	0%
Withdrawn	0%	0%	0%	0%	5%	0%	0%	0%

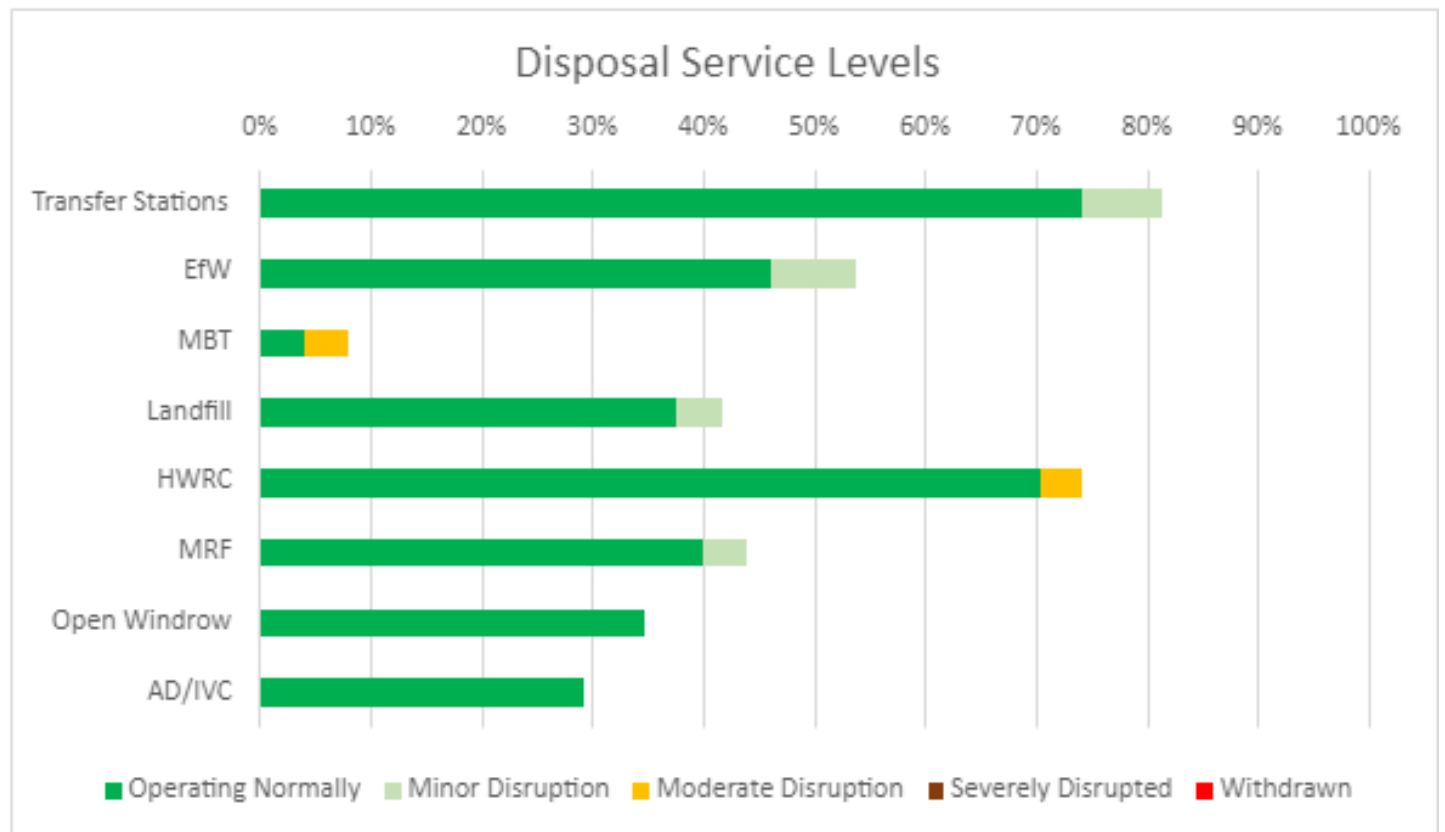
	Bring Banks	Bulky	Clinical	Street Sweeping/Litter	Fly Tip Clearance	Commercial
Operating Normally	43%	79%	62%	58%	66%	70%
Minor Disruption	8%	10%	5%	19%	13%	5%
Moderate Disruption	3%	5%	0%	6%	11%	3%
Severely Disrupted	0%	3%	0%	0%	0%	0%
Withdrawn	0%	0%	0%	0%	0%	0%





Disposal Services

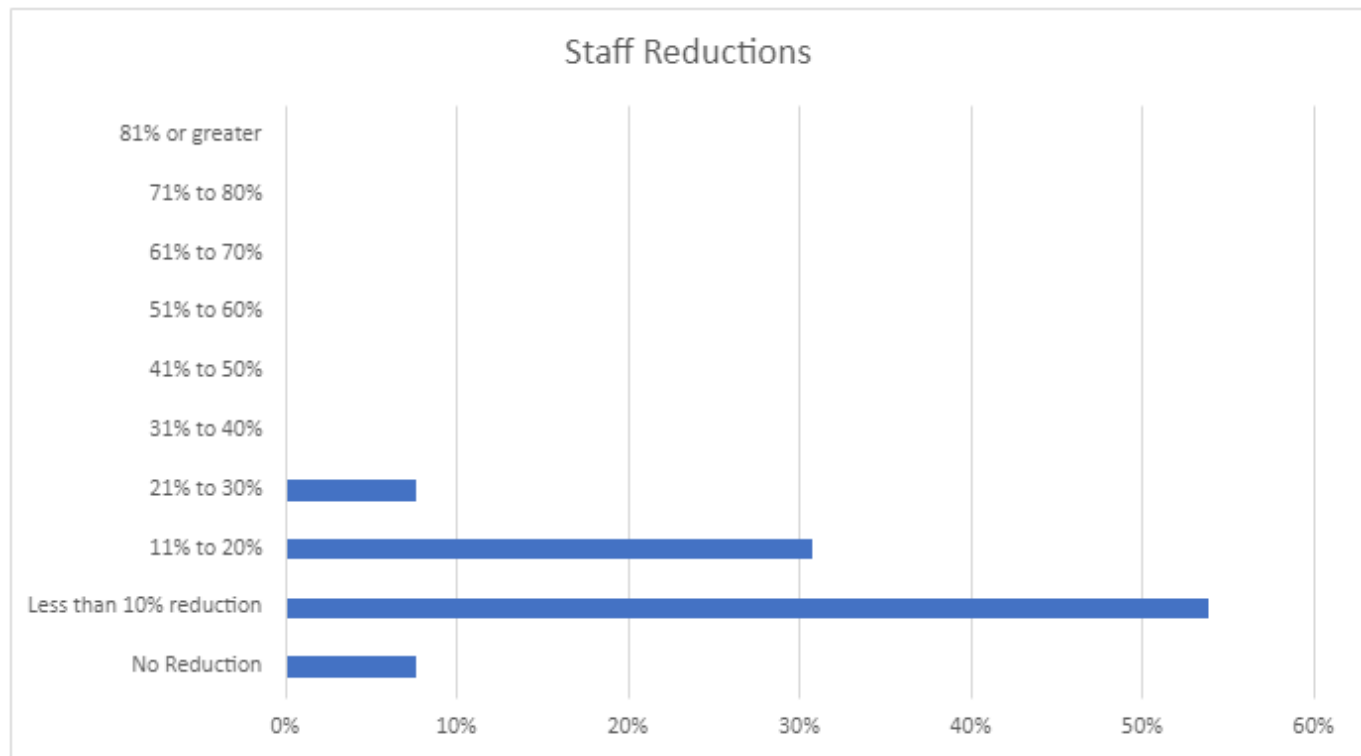
	Transfer Stations	EfW	MBT	Landfill	HWRC	MRF	Open Windrow	AD/IVC	
Operating Normally	74%	46%	4%	38%	70%	40%	35%		29%
Minor Disruption	7%	8%	0%	4%	0%	4%	0%		0%
Moderate Disruption	0%	0%	4%	0%	4%	0%	0%		0%
Severely Disrupted	0%	0%	0%	0%	0%	0%	0%		0%
Withdrawn	0%	0%	0%	0%	0%	0%	0%		0%





Overall Staff Absence Levels

No Reduction	8%
Less than 10% reduction	54%
11% to 20%	31%
21% to 30%	8%
31% to 40%	0%
41% to 50%	0%
51% to 60%	0%
61% to 70%	0%
71% to 80%	0%
81% or greater	0%



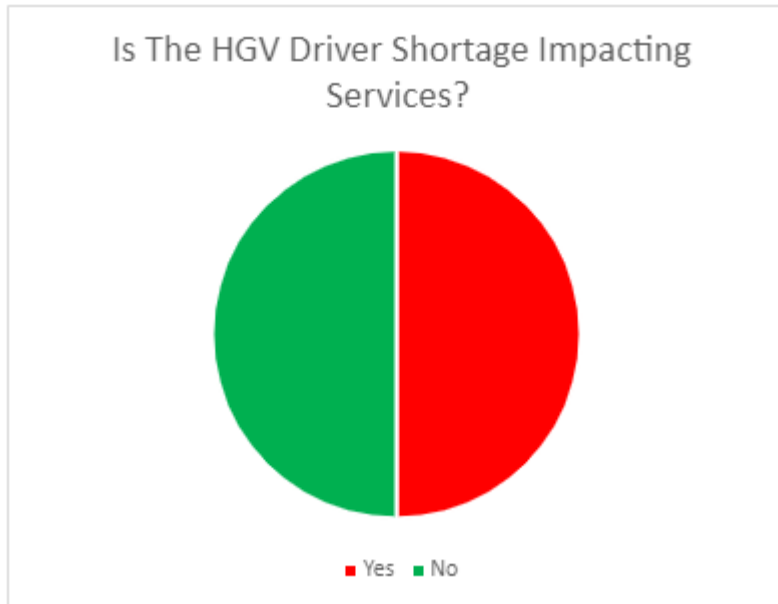
Covid Related Absence Levels

Confirmed or Suspected Covid Absences	1.65%
Close Encounter or Notified Covid Absences	1.55%

HGV Driver Situation

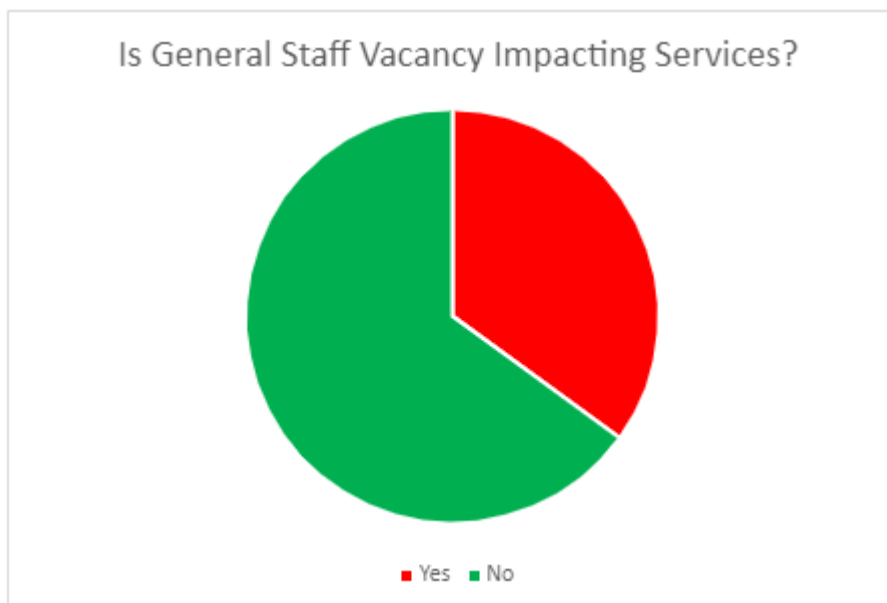
Average No of Driver Posts (per authority)	38
Average No of Driver Vacancies (per authority)	5
Average Vacancy rate across all respondents	13.16%

Lowest No of Driver Posts in an authority	18
Highest No of Driver Posts in an authority	287
Lowest No of Driver Vacancies in an authority	0
Highest No of Driver Vacancies in an authority	66

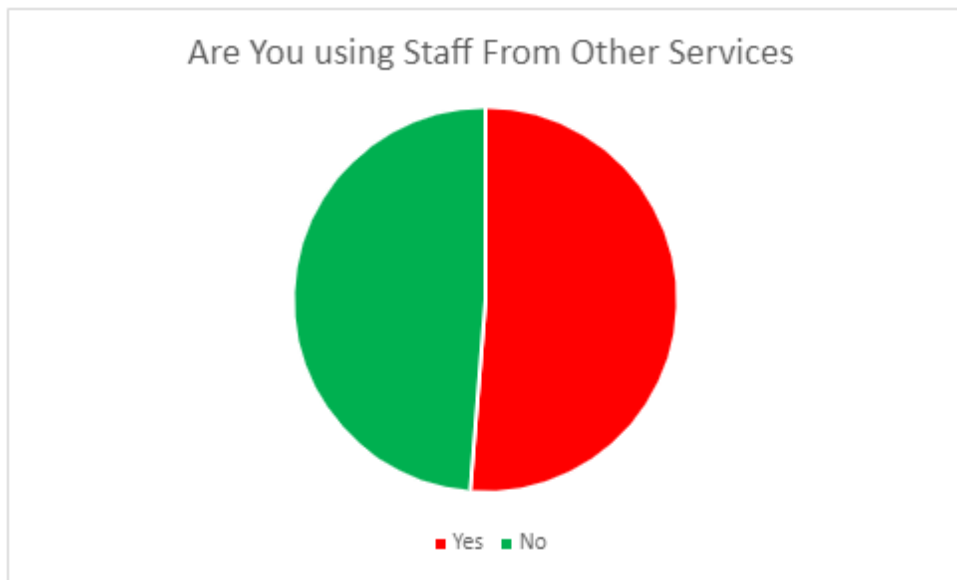


General Vacancy Situation

Average No of Posts (per authority)	86
Average No of Vacancies (per authority)	10
Average Vacancy rate across all respondents	12%



Using Staff From Other Services to Support Waste and Recycling Services

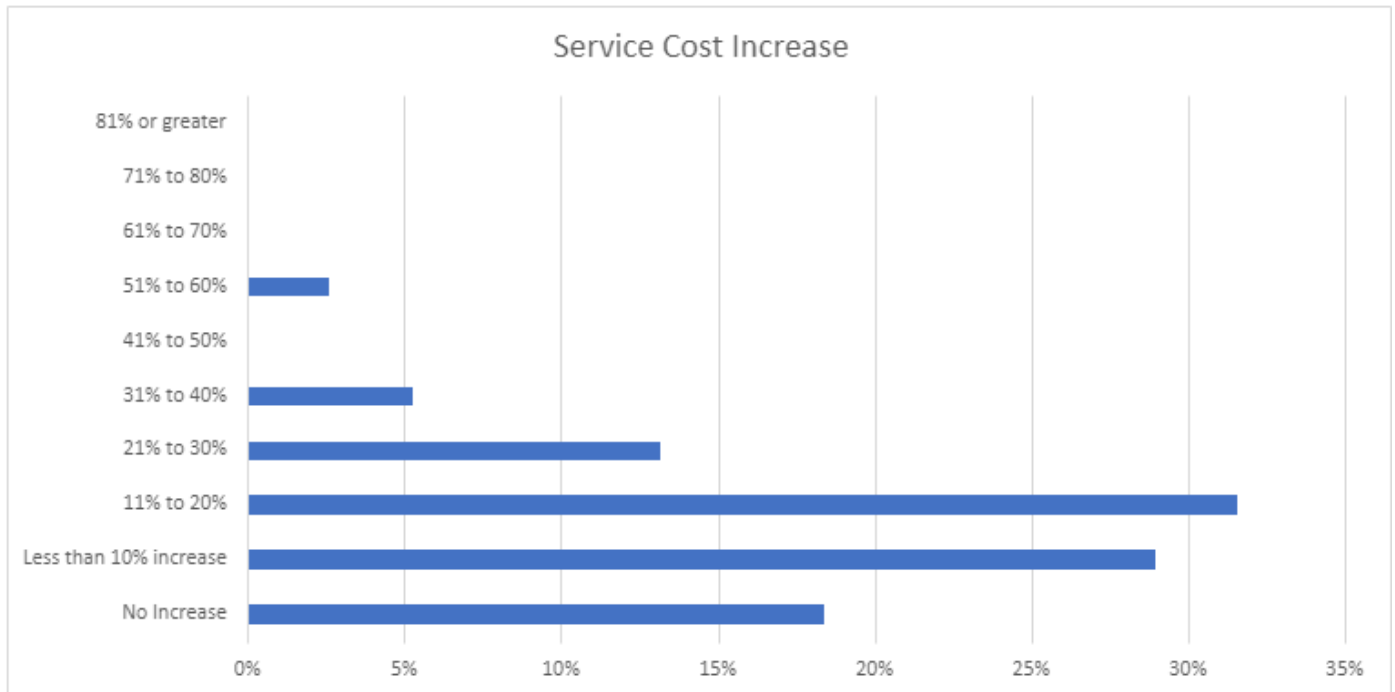


Av Number Drivers from other services	2.9
Av Number Non Drivers from other services	3.4



Impact on Service Costs

No Increase	18%
Less than 10% increase	29%
11% to 20%	32%
21% to 30%	13%
31% to 40%	5%
41% to 50%	0%
51% to 60%	3%
61% to 70%	0%
71% to 80%	0%
81% or greater	0%





2021 Evaluation

15 December 2021



Foreword

The Space programme was launched in 2015 by the Staffordshire Commissioner, recognising a great opportunity to support a reduction in low level crime and anti-social behaviour (ASB), whilst at the same time developing stronger relationships with young people and well-rounded citizens of the future across Staffordshire and Stoke-on-Trent.

Positive activities provided through the programme have consistently engaged youngsters throughout the school summer holiday periods for the last six years, with the seventh year in 2021 seeing over 17,625 attendances and 35,333 hours of activities. Feedback from parents, guardians and carers is once again very positive, recognising the difference Space makes to the lives of local youngsters, particularly those from more challenging backgrounds.

Despite the huge difficulties faced in 2020 due to the Coronavirus pandemic, I'm delighted that Space continued to operate. In recognition of the frustrations young people experienced during the various lockdowns due to isolation and national restrictions, Space 2021 was introduced particularly to provide an vital outlet for young people to channel their energies into positive activities and personal development.

Space reinforces the importance of valuing and supporting our younger citizens, not just because low level crime and ASB reduces whilst Space is operating, but because it provides the chance to nurture and develop all individuals regardless of background or circumstance and enhance mental health and wellbeing.

Ben Adams
Staffordshire Commissioner

CONTENT

	Page
1. Executive Summary	4
2. ASB National Context	6
3. ASB Local Context	6
4. Space 2021	8
○ Governance	8
○ Working in Partnership	8
○ Registration	9
○ Budget	9
○ Service Delivery	9
○ Outputs	12
○ Outcomes	13
○ Annual Cost Comparison	13
○ Website & Marketing Analysis	14
○ Feedback	14
5. Recommendations	17
6. Appendix A	21
7. Appendix B - Case Studies	22

Note: All references to “Staffordshire’ incorporate the geographical areas of Staffordshire County and City of Stoke-on-Trent

Executive Summary

Building on 6 years of positive engagement with local young people across Staffordshire and Stoke-on-Trent, Space 2021 has provided a positive learning environment for those who may not ordinarily have had access to such opportunities, channelling enthusiasm and encouraging positive engagement by all, regardless of background, gender, faith or ability.

Space has become a household name with local young people, families, carers and our partners; all appreciating the positive investment by the Commissioner into the lives of our future citizens.

Nationally there has been considerable concern for the wellbeing of young people as a result of the Covid pandemic (see appendix A) and it has been important this year and as we look to the future, to ensure that young people are able to move ahead with positivity and confidence.

Working with local professionals including the Police, Staffordshire Fire and Rescue Service (FARS), local community safety partnerships (CSPs), social care teams and the Youth Offending Service (YOS) amongst many, the Staffordshire Commissioner's Office (SCO) was able to provide, through committed local providers, a hugely engaging programme of support delivered by 35 organisations from 135 venues across Staffordshire, all operating within Government COVID-19 guidance.

Taking place over five weeks between 26 July and 28 August, Space 2021 was funded by a £174,704.60 investment by the SCO, with a contribution of £8,000 from FARS. Additional non funded contributions were made by 'The Hubb Foundation', providing food as part of the Stoke-on-Trent Department for Education's Holiday Activities Fund (HAF) and local schools were also key to success, providing facilities and staff who volunteered to assist programme delivery.

The 2021 programme operated in targeted locations as defined by police and partner data sets as being hotspots for youth-related low level crime and ASB. Partnership working identified key cohorts and individuals that would benefit from programme participation, with stakeholder engagement ensuring their participation. Attendance again this year was by a minimum of 30% targeted cohort.

The bespoke Space website (www.staffordshirespace.uk) promoted the programme, with supplementary marketing via social media and other channels. A total of 1,492 SCO funded activities were advertised on the website and 6,042 young people aged between 8-17 years attended. A further 199 non SCO funded local activities were also advertised on the Space website. Feedback from partners, parents and carers, alongside young people was overwhelmingly positive.

The Coronavirus pandemic continued to present challenges to the Space 2021 programme with comprehensive mitigations effected by the SCO to ensure the wellbeing of all involved. Programme delivery was also affected, with some providers experiencing financial issues, having limited staffing and operational facilities.



Commissioner Ben Adams and youngsters at the Right Stuff Boxing Club in Stafford

Commissioners, service providers, partner agencies, participants together with parents/guardians/carers have contributed towards the outcome evidence contained within this report, together with data gathered through additional analysis and audit processes.

Thanks are extended by the Staffordshire Commissioner to all those involved in Space 2021 in what has been an unprecedented and most challenging time.



Deputy Commissioner Helen Fisher (centre) with, Staffordshire Police, Staffordshire Fire and Rescue Service, Dave Evans S-O-T cabinet member for Children and Young people, Nicky Twemlow YMCA and Adam Yates Hubb Foundation.



Right Stuff Boxing Stafford with Space 2021 Participants.

1. ASB - National Context

National data on ASB is limited. That which is available shows a general decrease from 2007 through to April 2018, correlating with activity by government and local organisations through use of ASB tools and powers, together with the 'RESPECT' Campaign and learnings from high profile cases of ASB where agencies had not identified or responded to ASB adequately, leading to tragic outcomes for the victims (Fiona Pilkington and Gary Newlove).

Nationally, ASB increased by 20% between March 2019 - March 2020 and at the peak of the pandemic, was at more than double 2019 levels. Not including COVID-related incidents, residual ASB was 12% higher than in 2019.

Recent research by Ipsos Mori indicated more than half of UK adults believe crime will go up in the next 12 months; 56% of respondents expected ASB to increase.

A recent 'Association of Police Crime Commissioner's' In Focus Report on ASB; <https://www.apccs.police.uk/media/6809/anti-social-behaviour-in-focus-v4.pdf> highlighted important challenges faced and opportunities available in tackling ASB. The Safeguarding Minister Rachel Maclean stated her determination for partners to work together to provide an effective response to ASB, highlighting the requirement for innovation and a strong partnership between local agencies. The Report recognises good practice from many areas, and in particular youth diversion programmes around England and Wales being funded by Police and Crime Commissioners (PCC's), hailing similar successes as the Staffordshire Space Programme in reducing youth ASB and contribution to better communities.

2. ASB Local Context

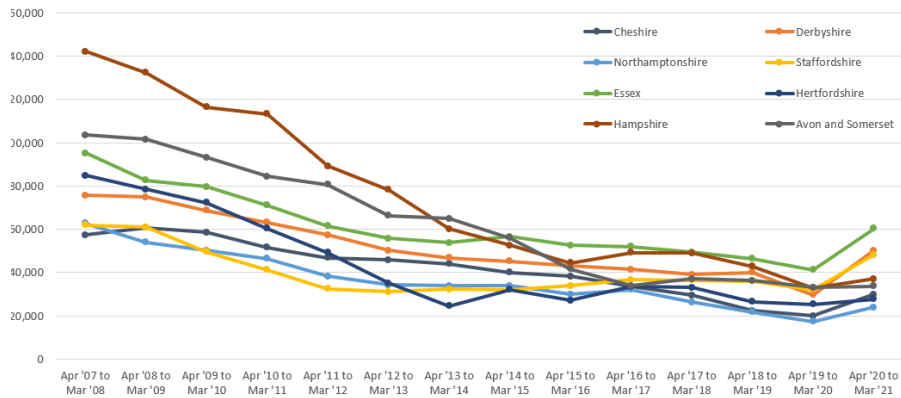
Staffordshire Baseline Statistical Analysis and Hotspot Identification

Compared to England & Wales, rates of ASB are higher in Staffordshire & Stoke-on-Trent (Source: Pan-Staffordshire Strategic Assessment 2020 which identifies 28.9 incidents per 100 head of population in Staffordshire and Stoke-on-Trent, compared to 22.7 nationally). 59% of local ASB is characterised as rowdy and inconsiderate behaviour, the vast majority of which is alcohol or drug-related and takes place in town and city centres and other public spaces.

Staffordshire Police recognise, as do many other UK police forces (Thames Valley, Avon and Somerset and Lancashire particularly) that youth related ASB increases during the school summer holiday periods. Indeed additionally both Cheshire Police and Northamptonshire Police have both approached the SCO to use the Staffordshire Space Programme as best practice in their own areas, in an endeavour to reduce increases in youth related ASB in the school summer holiday period.

Police and partner datasets highlight that deprived and disadvantaged communities, particularly those in high housing density areas and with high proportions of social housing are disproportionately affected by neighbour disputes, and that repeat victims of ASB tend to experience the same levels of psychological harm as victims of less-serious violent crime.

Graph to show number of ASB incidents for Staffordshire Police and Most Similar Forces:
2007-2021



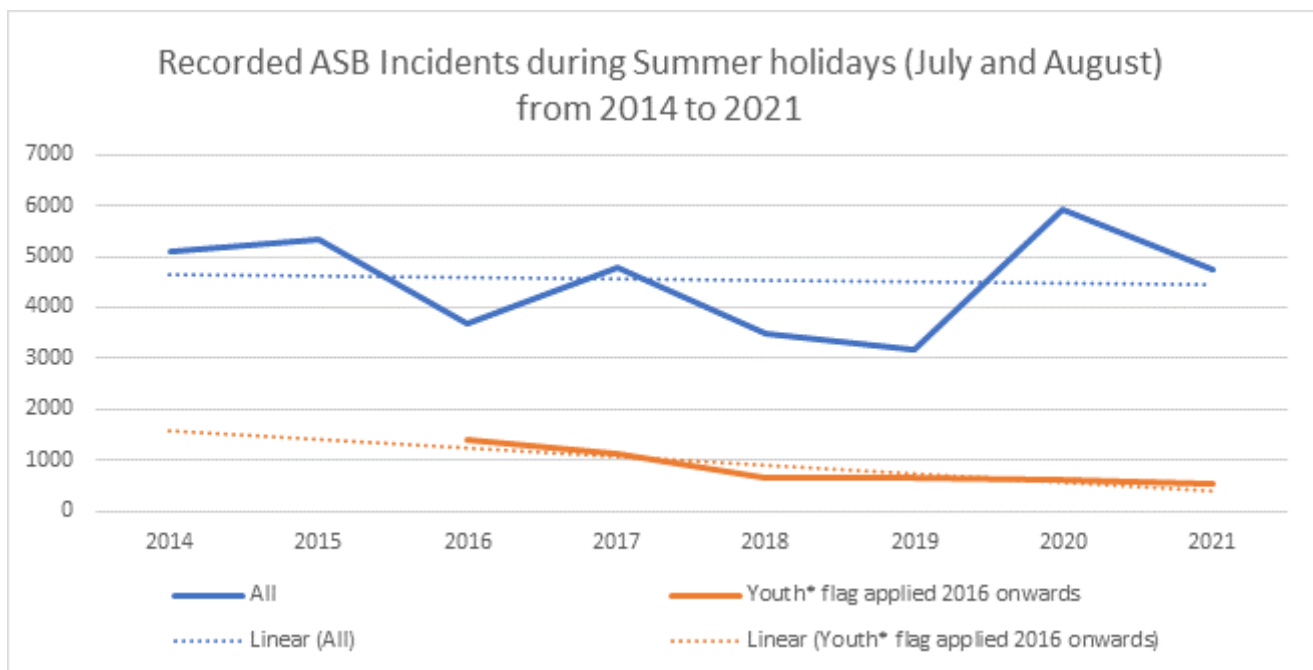
The graph above shows the number of ASB incidents for Staffordshire Police compared to most similar Forces between 2007 and 2021. The graph shows Staffordshire ASB on an upward trajectory between 2020 and 2021 and 3rd highest in its most similar group.

Previous Space reports have compared volumes of ASB during the school summer holidays against the same period in previous years. These comparisons have shown year on year reductions culminating in a 53.3% reduction in youth-related ASB between 2016 and summer 2019 (pre-pandemic).

In 2016, Staffordshire introduced an 'ASB Youth Marker'. This flag identifies community calls for police assistance which are perceived by the caller to involve youth related ASB. The Youth Marker has been effective in helping ensure Space activities are provided within areas of highest levels of reported youth ASB, at the appropriate times of the day and days of the week. The data is also key to evaluating reductions of reports to the police of youth related ASB.

Table below: excerpt from analysis of Police data on Youth ASB reported in the school holidays compared with same period since 2016.

LPT	2016 Youth	% Youth change 2016 to 2015	2017 Youth	% Youth Change 2017 to 2016	2018 Youth	% Youth Change 2018 to 2017	2019 Youth	% Youth Change 2019 to 2018	2020 Youth	% Youth Change 2020 to 2019	2021 Youth	% Youth Change 2021 to 2020	% Youth Change 2021 to 2016
SOT North LPT	243	-28.2%	174	-28.4%	92	-47.1%	65	-29.3%	56	-39.1%	46	-17.9%	-81.1%
SOT South LPT	274	-23.5%	244	-10.9%	161	-34.0%	144	-10.6%	68	-57.8%	47	-30.9%	-82.8%
Newcastle District LPT	164	-26.8%	147	-10.4%	69	-53.1%	91	31.9%	48	-30.4%	28	-41.7%	-82.9%
East Staffs LPT	104	-42.9%	103	-1.0%	61	-40.8%	65	6.6%	43	-29.5%	43	0.0%	-58.7%
Stafford Borough LPT	118	-14.9%	85	-28.0%	53	-37.6%	57	7.5%	37	-30.2%	46	24.3%	-61.0%
Cannock Chase LPT	101	-48.1%	102	1.0%	49	-52.0%	70	42.9%	27	-44.9%	29	7.4%	-71.3%
Tamworth LPT	84	-48.5%	60	-28.6%	36	-40.0%	34	-5.6%	26	-27.8%	16	-38.5%	-81.0%
South Staffs LPT	97	-26.6%	61	-37.1%	34	-44.3%	39	14.7%	33	-2.9%	14	-57.6%	-85.6%
Staffordshire Moorlands LPT	81	-31.9%	75	-7.4%	69	-8.0%	44	-36.2%	41	-40.6%	25	-39.0%	-69.1%
Lichfield District LPT	129	-23.1%	59	-54.3%	36	-39.0%	43	19.4%	25	-30.6%	26	4.0%	-79.8%
Total	1395	-30.6%	1110	-20.4%	660	-40.5%	652	-1.2%	404	-38.8%	320	-20.8%	-77.1%



From the above, Commissioners and Police recognise a spike in youth related ASB in the school summer holiday periods.

Additionally, through further data analysis, the SCO recognises youth related ASB spikes are consistent with other school holiday periods such as Easter and Autumn half term (noting that data analysis is dependant on the accurate use of the youth qualifier by Staffordshire Police).

3. Space 2021

Governance and Planning

Partners across Staffordshire continued to work with the SCO to jointly deliver positive outcomes for local young people. Using a range of information and data analysis, partners identified youth-related low level crime and ASB hotspots and used these to define Space plans for 2021.

Until the pandemic, SCO funding was provided to CSPs to locally commission providers to deliver activities within their geographies. However following legal advice, the SCO took the decision to directly commission all Space activities in 2020 to ensure clear accountability and compliance with all COVID-19 related requirements. This approach was supported by CSPs and partners.

Financial and insurance checks were undertaken with all providers alongside evidencing liability insurances and financial viability. Additionally as per previous arrangements and operating under a Service Level Agreement (SLA), all activity providers were required to have in place Disclosure & Barring certificates for staff, first aid certification, comprehensive safeguarding measures, hygiene certificates, amongst a range of other specific safety related requirements.

This revised operating model also recognised diminishing resources within local CSP to co-ordinate local Space activity due to staffing restructures, staff vacancies and/or the broadening of local community safety roles, effectively limiting CSPs ability to commit to supporting local elements of the Space programme.

Working in Partnership

Clear referral pathways were defined with key partner agencies including Staffordshire and Stoke-on-Trent YOS, Pupil Referral Units, pre-identified schools, Local Authorities (including Early Help, Social Workers and Troubled Families/Building Resilient Families teams), Staffordshire Police, ASB Practitioners and Housing providers. This enabled targeted young people to access activities to divert them from low level criminality and ASB.

Additionally, Space planning was aligned with local efforts to introduce the new Holiday Activity Fund (HAF), introduced by the Department of Education in 2021, specifically aimed at supporting youngsters eligible for free school meals.

Very early on in the planning for Space, it was recognised that the Space and HAF programmes could compliment and support each other. Staffordshire Space and Staffordshire HAF Leads met regularly whilst planning both the summer provision programmes. The meetings were valuable and good practice and learning from the Space Programme was shared. Funding opportunities were maximised and activities complimented as opposed to duplicated each other, ensuring maximum financial benefit and investment in Staffordshire and Stoke-on-Trent.

Space provided targeted activity for young people involved in low level crime and ASB but whose circumstance would not involve free school meals and therefore who would not fall within a HAF cohort. Where appropriate, providers were encouraged to bid for HAF funding as opposed to Space monies.

Through coordinated activity, FARS once again supported Space to deliver activities in hotspots related to nuisance fires and youth ASB. The local YOS delivered a bespoke programme of activity under the Space brand, to engage with young people on their own caseloads; delivering a range of activities including water sports, climbing, team building and education around consequences and desistance.

Registration

Registration ensured parents/guardians/carers recognised and acknowledge their own health and safety responsibilities in supporting young person's Space attendance; a form was completed on line or with providers prior to attendance.

Parents/Guardians/Carers were required to sign a 'Disclaimer' to confirm they were satisfied all safety and COVID health related measures were in place, recognising the implications from the pandemic. Young people were only able to attend activities within their own local authority boundary and not able to join an activity if they or anyone in their household had tested positive or displayed COVID symptoms within the previous 14 days.

Budget

Following recognition by the Staffordshire Commissioner of the importance of supporting the mental wellbeing of local young people, the SCO committed £180,000 to fund Space 2021, with FARS providing a supplementary £8,000. A total of £182,704.60 was spent including £8,000 FARS contribution.

Delivery

Space 2021 operated for five weeks between 26 July - 28 August 2021 to young people aged between 8-17 years.

The programme comprised both a targeted and a universal element. ASB related data determined the levels and types of activities within geographies, with a minimum of 30% of funding being ring-fenced for targeted cohorts of more vulnerable young people, who may have a greater propensity to offend.

35 providers were able to meet the stringent standards required to adhere to government restrictions and essential health, safety and safeguarding requirements. To this end, some geographical areas, had a limited availability of providers. Despite this, a wide range of activities, flexed to support localities, age, ability and individual need was effected.

This diverse offer is recognised as the cornerstone of Space, appealing to as wide an audience as possible.

Each year Space provides training and launch events for stakeholders. The training is planned and facilitated jointly between SCO, Together Active and StreetGames UK. The training outcomes focus on giving organisations and their coaches, youth workers and referrer's knowledge and skills around effective engagement and delivery. This year three workshops were delivered online, covering Mental Health, Managing Challenging Behaviour and Engaging & Retaining Young People.

Alongside this, the SCO Space Lead facilitates a Space Launch event, bringing all stakeholders together to outline aspirations for the programme that year. The event includes local planning for stakeholders where providers can make referrers aware of activities and booking arrangements.

The Space launch has been held virtually for the last two programmes.

Space 2021 Funding spent to support local provision

Area	Funding Allocation	Activities Provided	Comments/Narrative
Stoke-On-Trent	£44,416.90	Doorstep Multi-sports. Mobile Climbing Wall. Leisure Ct Passes. Outdoor Activities. Space Launch Community Fun Days. Fishing. Indoor Climbing. Arts and Crafts.	Allocation of £8k from FARS directed to City of Stoke-on-Trent to supplement SCO funding, due to high prevalence of youth related ASB. Providers work well with targeted and universal cohort.
Staffordshire Moorlands	£22,195.00	Doorstep Multi-sports. Leisure Ct Passes. Outdoor Activities. Nature and Bush craft. Youth Activities. Arts and Crafts. Boxing.	Good range of providers and activities keeping ASB low year on year. Providers work well with targeted and universal cohort.
Lichfield	£21,424.50	Doorstep Multi-sports. Leisure Ct Passes. Community Fun Days. Arts and Crafts. Youth Activities. SEND Residential and Outdoor activities.	Good range of providers and activities keeping ASB low year on year. Providers work well with targeted and universal cohort.
South Staffordshire	£10,013.00*	Leisure Centre Passes. Doorstep Multi-sports. Fishing.	South Staffs has struggled with quality and selection of providers to engage CYP and overcome geographical challenges. Progress made with use of

		Climbing adventure Team Building. Arts and Crafts.	Leisure passes, fishing and climbing activities. Facilities available to targeted and universal cohort.
Stafford	£15,404.20	Boxing. Doorstep Multi-Sports. Mobile Climbing Wall. Fishing.	Leisure centre provider closed during 2020 due to COVID and unable to deliver 2021 Space activities. Other providers offered good quality, aiming to keeping ASB low. Providers work well with targeted and universal cohort.
Newcastle	£19,230.80	Leisure Centre Passes. Doorstep Multi-sports. Fishing. Outdoor activities.	Good range of providers and activities aimed at keeping ASB low. Providers work well with targeted and universal cohort.
Cannock	£18,380.00	Doorstep Multi-sports. Inflatable Games & Park Events. Leisure Ct Passes. Fishing. Mobile Climbing Wall. Summer School Activities and Learning.	Good range of providers and activities aimed at keeping ASB low. Providers work well with targeted and universal cohort.
East Staffordshire	£21,215.20	Doorstep Multi-sports. Leisure Ct Passes. Fishing. Mobile Climbing Wall. Summer School Activities and Learning. Martial Arts. Nature and Bush craft.	Good range of providers and activities aimed at keeping ASB low. Providers work well with targeted and universal cohort.
Tamworth	£10,425.00	Youth Activities. Arts and crafts. Mobile Climbing Wall.	CSP has struggled to find providers to deliver doorstep type activities in Tamworth. Tamworth have no Leisure centres that can be commissioned to deliver a Space 'Pass' which is successful in other LA areas. Challenges for 2021 Space programme involved: <ul style="list-style-type: none"> • Corner Post Boxing being closed for building repair, Boxing Club usually delivers and excellent programme of activities. • Up until the pandemic Jump Extreme have delivered extremely popular activities and food as part of the Space provision. Jump Xtreme unfortunately dropped out last minute from the 2021 programme due to the high costs of insurance making the activity not financially viable for them to deliver. This late drop out also made it impossible to get other activities in place. • Canal and River Trust advised against fishing activities in Tamworth due to infestation of predatory fish(Zander) and low fish stocks as a result. Limited providers worked well with targeted and universal cohort.
TOTAL	£182,704.60		
*South Staffordshire were allocated £12,434.00 but returned £2,421 as an underspend			

Space 2021 Funding allocation to support local provision

Area	SCO Funding	Targeted Attendees	Universal Attendees	Total Attendees
Stoke-On-Trent	£44,416.90	1918	93	2,011
Staffordshire Moorlands	£22,195.00	191	386	577
Lichfield	£21,424.50	329	757	1,086
South Staffordshire	£10,013.00	415	185	600
Stafford	£15,404.20	138	94	232
Newcastle	£19,230.80	366	424	790
Cannock	£18,380.00	263	60	323
East Staffordshire	£21,215.20	134	106	240
Tamworth	£10,425.00	121	62	183
Totals	£182,704.60	3,875	2167	6042

Of the 3,875 targeted young people recorded; below shows breakdown of the source of each cohort and a comparison with the previous year:

Targeted Cohort	Space 2020	Space 2021
Targeted Area	651	2205
YOS	15	235
BRFC	11	20
Pupil Referral Unit	7	3
Looked After Children	74	28
Disability	90	110
ASB	305	876
CAHMS	12	14
Free School Meals	208	237
Early Help	-	26
Other	20	121
Total	1,393	3,875

Outputs

From SCO and FARS (£8,000) funds of £182,704.60 Space 2021 has this year achieved:

- The support of 35 individual activity providers, operating activities from 135 venues;
- A total overall of 1,492 SCO activities were available through the Space website;
- 17,625 individual attendances by young people;
- 35,333 hours of positive engagement for youngsters;
- An additional 199 SCO Non-funded activities were also published on the website through 6 providers
- Individual activities providing 8 main categories of events; Sports (1082), Community Fun days (33), Learning (46), Outdoors (60), Events (26), Creative (40), Clubs (83), Football (217); Multi-activities (104).

Outcomes

Staffordshire has seen reductions in youth related ASB as defined by the 'Police Youth Marker' since 2016, when 13,95 incidents were recorded by Police, compared to 320 in 2021.

Full details are provided in table 'Excerpt from analysis of Police data on Youth ASB reported in the school holidays compared with same period since 2016' found in Section 2, 'ASB Local Context'.

Year on year comparison is however challenging due both to 2020 being an unprecedented year because of the pandemic; and also Space 2019 seeing significant additional investment from the Department of Education in the sum of £40,000 and additional smaller sums from Tesco, the mainstream supermarket.

(Appendix B) provides outcome evidence in the form of CYP Case Studies

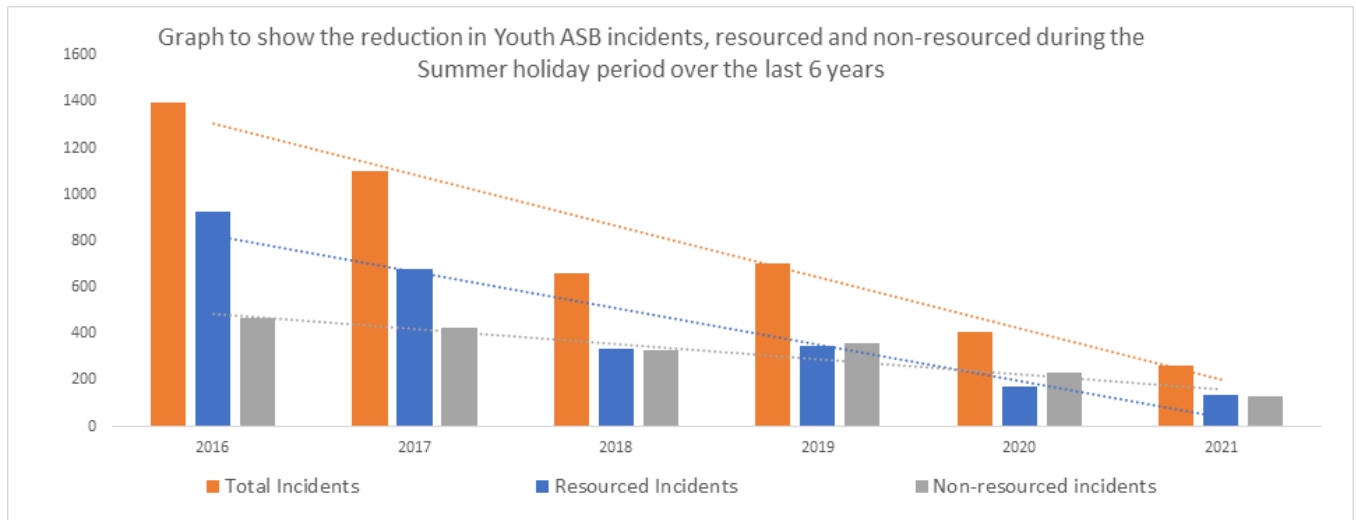
Annual Cost Comparison

The table below shows the cost of provision year on year since the start of the programme. After the proof of concept in 2015, attendance costs dropped from £11.20 to £5.84 per attendance in 2019. However in 2020 noting that due to the implications of COVID, costs were high and attendance numbers very low, cost per attendance was £19.29. Whilst costs remain higher than norm in 2021 due to health and safety requirements of COVID, restrictions on numbers were lifted, and as a result costs have significantly fallen this year compared to 2020, to £9.91 per attendance.

Narrative	2015 Proof of Concept	Space 2016	Space 2017	Space 2018	Space 2019	Space 2020	Space 2021
Target Audience	Local Discretion but to include Targeted Cohort	30% SCO allocation of spend on Targeted Cohort Max 70% Universal Cohort	30% SCO allocation of spend on Targeted Cohort Max 70% Universal Cohort	30% SCO allocation of spend on Targeted Cohort Max 70% Universal Cohort	30% SCO allocation of spend on Targeted Cohort Max 70% Universal Cohort	30% SCO allocation of spend on Targeted Cohort Max 70% Universal Cohort	30% SCO allocation of spend on Targeted Cohort Max 70% Universal Cohort
Recorded Attendances on SCO funded activities	13,388	12,432	18,101	30,110 (112 May half-term/29,315 Summer/685 October half-term) (1781 targeted yps)	38,322 (68,361)hrs (15,812 yps) (8,151 targeted yps)	4,715 (14,225)hrs (2301 yps) (1,393 targeted yps)	17,625 (35,333) (6,042 yps) (3,875 targeted yps)
SCO Funded Activities	246	1,114	657	847	1055	500	1492
Non SCO Funded / Other Activities	340	1,968	1572	731	379		199
SCO Funding	£127,053.76	£139,297.41	£133,546.45	£159,465.15	£167,627.77	£83,453.93	£174,704.60
FARS Funding				£6,780.00	£7,145.00	£7,500	£8,000
Dfe Funding				£10,050.00	£39,743.90		
Total Funding				£176,295.15	£223,971.43	£90,953.93	£182,704.60
Average Attendance Cost	£9.49	£11.20	£7.37	£5.85	£5.84(per attendance) £3.27(per hour attendance)	£19.29(per attendance) £6.39(per hour attendance)	£9.91(per attendance) £4.94(per hour attendance)

In 2016/17 Staffordshire Police used 'Value for Money' profiles to estimate costs per ASB incident to Local Policing. Cost per non-resourced ASB incidents have been estimated by the Force at £277 per incident, and cost per resourced incidents e.g. where police officers are deployed to respond are estimated at £467 per incident.

Staffordshire Police data (Knowledge Hub) showed that Youth ASB incidents have reduced year on year as illustrated in the graph below:



From these reductions an estimated cost saving can be made .

Over the last 6 years (2016 – 2021) an estimated reduction of 301 non-resourced incidents are noted (469 incidents to 168) and an estimated reduction in resourced incidents of 766 (926 down to 160) of youth related ASB incidents has been calculated:

ASB cost per incident £277 x 301 incidents = £ 83,377

ASB cost per resourced incident £467 x 766 incidents = £357,722

Total estimated cost saving = £441,099 over a year period

Notwithstanding the above, it should be recognised that without the Space related investment, police non resourced and resourced youth ASB related incidents potentially would have remained at 2016 levels. Such demand would have increased pressure on police resources to respond to ASB at the cost of supporting other incident types.

Website and Marketing Analysis

The Space programme was marketed via various means, a standalone website (www.staffordshire.space.uk), Facebook, Instagram and Twitter.

Participants were able to review activities within their geographical location, identify the provider, any specific requirements related to the event and book a place. Viewers can also choose to receive Space website updates, including any future announcements, direct to their email address.

The website was also used to promote activities and to provide safety advice for young people including promotion of the Staffordshire and Stoke-on-Trent Safeguarding Teams 'Be Wise' campaign, the NSPCC's Childline helpline number and useful advice, and links to the Staffordshire County Council's 'Knowaboutcse' website which aims to educate and prevent child sexual exploitation.

Between 16th of July and 3rd of October:

- The website received 16,983-page views from 11,832 individual users with 5,880 subscribers choosing to receive updates / know more about Space.
- The Space Facebook page had 6,317, 37 Space events were published on Facebook with a reach of 491,578. There were 1,231 event responses and 8,094 link clicks for all Facebook ads.
- The Space Twitter page had 894 followers; 27 posts including Retweets from 16th July to 3rd September 2021.
- The Space Instagram page had 357 followers.

Participant and Parent/Guardian/Carer Feedback

Participant and families were encouraged to provide feedback through the Space website. Responses received for the 2021 were on the whole satisfied. 74 respondents answered 6 questions:

Space website Feedback Table

Question	Answer True	Answer Not Sure	Answer False
The activity was what I thought it would be	72	1	1
I felt involved in the	72	-	2
I learnt or did something new	63	5	4
I want to do this again	72	1	1
Taking part made me feel happier	68	2	2
I would do this activity again	72	1	1

2 negative comments were received regarding activities that were advertised but did not take place. On both occasions, an explanation was given personally to each complainant and apologies were extended from providers/Space Lead.

Some key highlights from anecdotal feedback received include:

- Young people experienced positive interaction from police officers who have supported the activities which has helped to break down barriers between young people and policing;
- Youngsters advising of a wish to become mentors to help others experiencing similar circumstances as their own, such as being at risk of offending (this element is supported by case studies provided by the YOS teams).



Paddle Boarding delivered by Tittesworth Water Sports and Staffordshire YOS



Various activities being enjoyed by young people from Lichfield



Young people attending Fun Club Youth Activities in Lichfield.



Young people attending activities delivered by Liberty Jamboree at Whitemoor Lakes

4. Summary and Recommendations

Summary

Outcomes

The Space programme is recognised by parents/Carers/Guardians and stakeholders as providing a positive learning experience for young people across Staffordshire and Stoke-on-Trent. It fulfils a clear need to ensure young people are positively occupied during the summer holiday period and do not become embroiled in low level crime, ASB and gang related activity which clearly affects the public purse but also sets them on a downward spiral. Space provides opportunity for engagement with Police, Fire and other stakeholders whose positive influence has evidentially impacted for the better, the lives of local young people.

Despite restrictions, Space 2021, has delivered a comprehensive programme of diversionary activities to a significant number of young people from both targeted and universal cohorts. Feedback concerning outcomes is extremely positive from stakeholders, parents, carers and young people alike.

Strategic

Based in rural and urban areas across the geography, young people of differing ages have many interests, abilities and an ability to appeal to as wide an audience as possible, with a particular focus on needing to engage with the targeted and more challenging cohort is key to the success of Space 2021. Providers operating Space activities have a first-class record of working with such individuals particularly, supporting, nurturing and shaping their lives into better routes for the future, and drawing them away from low level criminality.

The approach adopted in 2021 has evidenced how multi-agency partners and associated funding streams, both national and local, can work together to support the broadest cohort, ensuring maximum benefit for Staffordshire and Stoke-on-Trent through strong and well-established partnership working.

Space clearly supports delivery of the Commissioner's Police and Crime Plan 2021-24; identifying with the need to prevent crime and ASB from happening in the first place.

Resourcing

The Space 2021 programme is resourced by the SCO through provision of the Space Programme Lead on a 3 day per week basis. Strategic oversight of the work undertaken is provided the Commissioning and Partnerships Manager.

Support from local CSP leads and other stakeholders provides invaluable aid in defining hotspot locations and negotiation of provision to respond positively to community concerns and meet identified needs is undertaken by the Programme Lead. Any availability of CSP officers to locally lead Space is now recognised as being extremely challenging.

Programme Planning

With strong and established relationships with activity providers and other stakeholders, it's recognised that planning of Space activities is best undertaken as early as possible, in order to secure venues, resources and to prepare the volume of intricate and critical health, safety and security aspects related programme delivery. Protection of participants, providers, public funds and the reputation of the Commissioner are a key focus of this work and success in this regard is evident from a first-class safety record of Space since its inception, despite the COVID pandemic.

Clearly year on year, the programme has developed with best practice from Staffordshire shared far and wide and indeed Cheshire and Northamptonshire Police have received input from the Programme Lead on Space, with an ambition to launch a similar arrangements locally.

Referral pathways for targeted cohorts are now clear and maximised by all stakeholders with an ambition to extend and enhance relationships with Care Home establishments to support their statutory duty to provide LACs with Personal Education Plans, involving out of school physical and mental activities.

Funding

The Programme Lead continues to seek additionality funding to support the programme with recent contributions received from FARS, The Hubb Foundation, local football clubs and a range of Tesco related financial support over recent years.

Training

Utilising a range of activity providers conversant with ASB tools and powers is key to continual positive engagement and success in diverting the targeted cohort away from low level criminality. Training on tools and powers, alongside mental health first aid, behaviour management and programme delivery forms part of the role of the Programme Lead.

Data and Analysis

The ability secure and analyse all available stakeholder datasets to determine hotspot ASB locations and support programme delivery is key, forming a key role of the Programme Lead, working in partnership with police and partners.

Volunteering

It is recognised that the Space programme provides an opportunity to consider the development of a volunteering cohort of young people. However as very complex and appropriately tightly controlled environment requiring DBS and regular vetting, this is an area open for further consideration and exploration.

Marketing and Communication

The Space brand is subject to copyright and work undertaken delivers the comprehensive Space communication strategy, supported by all stakeholders. The website operates as a stand-alone site however is clearly linked to the SCO website and contains a wide range of accessible personal safety information for service users and their parents/guardians/carers.

Space sponsorship provides an opportunity for consideration for the future and consideration could be given to the expansion of the programme in this way.

Policy and Risk Management

With detailed understanding of the implications of the Space programme in terms of risk, the Programme Lead and Partnerships and Commissioning Manager continue to utilise the specialist services of Staffordshire County Council's Legal Team and the Force Commercial Services Team to ensure legal compliance and maximum protection for the SCO, programme participants and activity providers.

Summary

Recommendation 1

That the SCO continue to strategically lead the Space Programme, utilising their knowledge, experience and relationships, established over the life of the programme.

This recognises internal expertise and the capacity issues of others to operate the programme.

Recommendation 2

That the Space programme is embedded as formal model of positive engagement with young people across Staffordshire and Stoke-on-Trent, and seen as part of a continuum of such activities, operating in conjunction with and complementary to similar schemes such as the HAF programme, ensuring a streamlined offer, maximum coverage, provision and impact for young people and families across the geography.

This means working closely with Police, CSPs, HAF coordinators, SCIVYs, and other local providers, to identify hot spot areas vulnerable individuals and groups, and ensure full coordination of resources and delivery.

Recommendation 3

That the Commissioner continues to financially support Space for the period 2021-24, supporting implementation of the Commissioner's Police and Crime Plan 2021-24.

Recommendation 4

That the focus of Space continues to be the provision of positive activities for young people aged 8-17 years, with a continued effort to increase the targeted element of the programme (cohorts and geographies), whilst retaining some universal provision.

Recommendation 5

That the Space programme continues to use a range of experienced and dedicated professional organisations, with a clear track record of working specifically with young people with challenging behaviours.

Additionally, work is undertaken to increase the number, capacity and capability of providers within some geographies to ensure a more full and even programme in all areas.

Recommendation 6

That all opportunities to secure additional funding and resources be exploited, including links with the 2022 Commonwealth Games.

Recommendation 7

That volunteering aspects of the Space programme be considered, in line with national disclosure and barring, and vetting requirements.

Ends.

Helen Davies, Commissioning and Partnerships Manager
Jon Connolly, Space Programme Lead

Appendix A

National Concerns regarding the wellbeing of young people as a result of the COVID pandemic:

1. The findings from the series of OFSTED Briefings on schools between 2nd -24th November 2020 which considered the impact of the pandemic and lockdown on children and young people. The briefing highlighted the impact to include:
 - Primary and those with Special Educational Needs and Disability (SEND) children appeared to be impacted on more significantly;
 - By and large young, people returned to school ‘hungry to learn’;
 - That some leaders reported an increase in undesirable behaviour and a deterioration in physical and mental health for some pupils;
 - Most leaders in schools of all types said that extra-curricular and enrichment activity was reduced or halted due to risk assessments and pupils not being able to cross bubbles.
2. A recent national survey entitled the ‘Big Ask’ conducted by the Children’s Commissioner for England and Wales (<https://www.childrenscommissioner.gov.uk/the-big-answer/>), asked young people what would make their lives better; with over half a million responses, one of the most common was wanting things to do (sports activities and fun).
3. Furthermore, the Princes Trust Tesco Youth Index 2021 highlights that one in four young people feel “unable to cope with life” since the start of the pandemic, increasing to 40 per cent among those not in work, education or training (NEETs). The research also suggests that more young people are feeling anxious than ever in the 12-year history of the Index, with the unemployed worst affected.

The Staffordshire Space programme delivers what young people are asking for in the ‘Big Answer’ and looks to respond to the issues identified by the Ofsted Briefing. Since 2015 the benefits of Space have been successfully delivered where they’ve been needed the most; reducing youth low level crime and ASB and importantly, helping cohorts of young people in need of support. Indeed, other geographical areas of the UK are keen to follow our lead, with the SCO sharing its practice and all that has been achieved in Staffordshire through Space to make a difference to the lives of local young people.

Appendix B

Case Studies providing outcome evidence

Case studies are collected from participants, parents/carers/guardians, providers and other stakeholders such as teachers as part of evaluation and feedback and despite difficult circumstances due to the pandemic, Space has continued to show real benefit and impact.

Over half of attendances were from young people in targeted cohorts from where feedback received has been positive. Below are some of the case studies received describing the experiences and outcomes for young people attending the Space activities this year:

NEWCASTLE-UNDER-LYME SOCIAL CARE TEAM

Written by mother of 'L' and 'K'

After years of witnessing domestic abuse and having to completely change our lives. 'L' now 13 and 'K' 12 have made many sacrifices, one of those including moving to a new area and a new school. They knew no one and felt very isolated at first. Being able to partake in the space programme gave them opportunities to explore new activities and as they were provided with a free bus pass it meant that they were not isolated anymore.

They were up every morning and went swimming every day. Climbing and now talk of joining the gym. It gave them something to look forward to and I saw a positive change in their mental wellbeing. They grew in confidence and it made them more independent. Plus, they would arrange to meet old friends at swimming and they made new ones too.

I think they would have liked to participate in the days out but wasn't sure how to go about signing up or travel. This will definitely be something that we will look into this summer.

STOKE-ON-TRENT YOUTH OFFENDING SERVICE

Young Person, CS- 13 yrs.

CS was referred into the YOS four months ago, he was a non-attender at education for over 12 months. CS was referred into the service due to his non-attendance in school and this being a risk factor to him getting involved in crime and ASB. At first CS was very difficult to engage, he would not involve himself in conversation and would not make eye contact. The case manager got CS to join football sessions and CS enjoyed the session and seemed to grow in confidence. We then offered him sessions on the summer SPACE programme. At first CS was reluctant to take part.

The case manager agreed to support CS on the session, and this went well. Following this CS went on to complete several sessions. He tried different activities and we could see him growing in confidence. He completed the two-day residential, which his mother thought he would not take part in as, he was very reluctant to stay away from home. We are now in a position for CS to be reintroduces into a new education provider. He is also still involved in the sports sessions provided by YOS.

Young Person, VP-17 yrs.

VP came to our attention when he was moved out of his home city by the police for his own safety after being involved in gang related crime. Since being moved VP has made good progress in removing himself from crime and gangs. He attended the SPACE programme to occupy his time through the summer holiday. He did many sessions and always engaged positively, at times he supported staff in preparation for each activity and was very helpful throughout the summer programme, as his confidence grew, he became a role model for other young people. The staff spent time with VP in discussions about his future as well as offering support to transport him to college meetings and to attend Court appearances.

VP explained the SPACE programme has provided a welcome distraction from current issues and stated that this opportunity has also given him the incentive to help other young people who have, like him, found themselves involved in a gang lifestyle, He has stated that when he leaves College mentoring is what he would like to do as a possible career.

Young Person-HC

HC is a 'Looked After child' (LAC) and was referred into our service by his carers because of peers he was beginning to involve himself with. At first, he was extremely reluctant to work with YOS. We spoke with staff from the care home about the SPACE scheme and they encouraged HC to attend along with the case manager and one of the care staff. Following this first session HC completed several more sessions.

The relationship with his youth offending officer began to develop and it was clear to see HC was beginning to have trust in the system. His confidence grew and he struck positive relations with staff and young people. We had good discussions about his next transition into college and adult life.

The SPACE programme gives not only a diversion away from crime and ASB but, an excellent platform to mentor young people, have positive conversations about their future. It also allows staff to mentor young people and to point out positive behaviours and tactfully challenge negative views and behaviours.

LIBERTY

Young man aged 16 autistic and speech barriers

The Space programme provided a fantastic opportunity for J to step well out of his comfort zone to try new things and make new friends and to develop his confidence and independence. The support from Liberty was amazing and made it possible for J to access the programme and also made both J and us, as his parents, feel comfortable about him going.

Young man 16 autistic and severe anxiety

J was really hesitant to go on the residential with Space but when he found out that Liberty were able to supply him he was able to overcome his fears with the support of Liberty. He made new friends and had experiences that he would not normally do. He was able to have fun and laughs in a safe caring environment. And achieve his personal goals. He felt safe and we felt he was safe.

Young man 16 Down syndrome

Space provided H with opportunities and experiences that he would not normally have experienced. He grew in confidence and widened his friendships. All this was done with the fantastic support of the Liberty team.

Young lady 16 autistic

S massively benefitted from the residential. She loved the independence that was promoted & the exploring of the new activities. She expanded her friendship group & became confident to initiate new conversations with people she hadn't-previously done so. She very much appreciates the time away from home with people she trusts & who understands her.

Young man 19 Autism and mental Health issues

SPACE provided J with a safe and nurturing environment where he could respond to new challenges and achieve new highs. The use of the 'hidden curriculum' - social skills, cooperation, communication was evident throughout the well prepared and planned activities. J enjoyed every aspect of his time with Space.

Young man 18 with Autism and Social Anxiety

Space gave our son the opportunity to explore his limits in a safe environment with peers of similar ability away from the normal family environment. He grew in confidence and achieved goals that we never dreamed of, as well as having fun. This entwined with education relating to potential dangers in the community was simply invaluable.

FUN CLUB LICHFIELD

Young person 'J'

J has been a member for many years with us, we have seen him grow. Just before the summer he left full time care to live independently on his own. We were able to give the opportunity to work with us as a Youth Connector throughout the summer on Space. This was a brilliant for him to still be part of something when all around him there was uncertainty, he thrived working as a Youth Worker helping out and delivering sessions. From this he is now going in to full time College to continue with Childcare Course. Without Space throughout the summer this would not have been possible, we are very proud to have him as part of the team and are looking forward to see where his future will take him.

STAFFORDSHIRE YOUTH OFFENDING SERVICE

Young Person 'LF'

LF was a child who had recently entered into the care of the local authority and has relocated to Staffs. He was struggling to settle in at the children's unit and was finding his environment a difficult one. There were concerns as to whether the placement would break down. He took part in all of the activities on offer, water sports, fishing, climbing and enjoyed all of them. He used the activities as a means of having time out of the house as a means of escapism which reduced tensions in the house. But also, as a means of connecting to the local area. In the end he did the whole of the fishing project, 4 out of 5 full days at the water sports and 4 sessions of climbing.

Since SPACE, he has retained water sports activities at a weekend and utilised the offer of a fishing membership. He has stated that the time at the sports activities gave him a focus and enable him to have time that was for him to settle. He advised that he had lots of fun and has things to talk to the other house members about as well as when he had contact with his family.

This was important for Mum as she was able to see that LF was settling and thriving, despite her concerns about him entering the care system. She received alongside the unit pictures of his completing the activities and he collated a memory board in his room of these. On one of his water sports days he spent some one on one time with one of the instructors and they introduced him to rescue and coaching which he is looking at whether this is something he would wish to explore in the future either as a hobby or as a career.

Young Person 'LL'

LL was another child who utilised all the activities and enjoyed them. He was a reluctant attender but was always waiting at the door for his collection and actively participated in everything despite his protesting. The activities enable him to take on a leadership role and he was supportive and encouraging of the others helping them to overcome fears, take the next step with an activity or just to have a kind word to say. He was the first to volunteer to do the tasks got people to join in and this was a side of him that he had not displayed before choosing to distance himself and only spend time with his immediate peer group. To attend the activities, he would delay time with them and would use YOS as an excuse to not socialise with them. This has enabled him to begin to take that step which is not always easy.

Since the activities he has seen that people are invested in him, he is attending education full time (something he did not do before) and is seeing that goals are achievable rather than things that happen to other people. He has seen that if he tries that he can succeed. He did ask if there could be an activity once a month as he would like to continue with the activities and how to achieve this is being explored. He liked variety so since the Space scheme we have taken him to the driving range, out on bike rides and supported him with fishing. LL has come a long way and the fact that he is prioritising himself is a key step in building that desistance.

Young People 'MB' and 'EB'

MB as a female was reluctant to attend therefore we agreed that she could bring either her brother or a friend with her to the activities so that she would feel more confident in her attendance. She asked if her brother could attend and this enabled them to access all of the activities. Both stated that they have done things they have never been able to before and loved the experience that it gave them. MB excelled at the fishing and held the title on more than one occasion for the most fish landed.

In discussions with MB she stated that the events had given her confidence to try new things and that she can be really good at them. However, to do this you have to overcome your fears. She stated that water sports were not her thing at first as she did not want to fall in, however the group rallied around her and she did a circuit of the lake on more than one occasion which she is proud of. Fishing has been an activity that she has continued with since the programme.

Family attending climbing

I was approached by a member of staff who advised that they were working with a family as prevention that had become fractured and they wanted to offer them some time climbing as a family unit to see if these relationships could be given a boost by undertaking an activity together. A slot was identified, and the family thrived working together and acting as a team whilst having fun. It gave them time away to see themselves in a different environment to reflect on how family life could be. They have now implemented family activities with them all making suggestions as to what they would like. It has brought the family back to the same page.

DG and his brother

Since their attendance on the programme of activities we have been able to secure further funding through BRFC to pay for them to undertake an Introduction to climbing course and a 10-session pass for them to continue with the activity post space. Mum who observed the session as she was concerned about them spending time together without killing each other said she had never seen them work so well together and that the climbing has helped to rebuild their relationship.

They are now developing skills in teamwork, trust alongside building a new hobby with links in the community. They have a much more positive relationship and a safe place to go and spend time.

BURTON ALBION AND CENTRAL CO-OP LEARNING TRUST

The SPACE programme that was run in Redbrook Hayes School and Burton Fields school during the summer holidays of 2021 was run to target a variety of children for various different reasons. The main reason was due to the children being identified as having slipped behind either academically or socially following the pandemic and periods of lockdown away from school. 75% of the children were free school meal children and the rest were families that were identified as being borderline and known to the schools as struggling.

One child in particular at Redbrook Hayes school was really reluctant to attend the SPACE programme as they didn't want to attend school during their holidays. However, they were identified as a child in need of the programme due to both school and home noticing that the child had become very anxious and reluctant to engage with other children as much as they have done prior to the school closures. At the start of the week they did attend reluctantly, and throughout the week he engaged more and more in the various activities and worked well with other children, forming friendships with children they hadn't done previously despite them being in their year group at school.

Since September the child (now in year 6) has shown more confidence, despite still being a little anxious, but is much more engaged and willing to 'give new activities a go' than the previous school year. Their attendance in school is also improved following them attending the SPACE programme over the summer. The parent has said that the child noticed that the school were helping to try and ease some of their anxieties by putting things in place when they returned and attending in the summer they could see this was part of that which has really helped them and enjoy school.

Staffordshire Police, Fire and Crime Panel
Report of the Chairman of the Police, Fire and Crime Panel

To All Member Authorities

In accordance with agreed practice, I am reporting on matters dealt with by the Police, Fire and Crime Panel at its meeting on 7 December 2021.

The main items considered were:

Questions to the PFCC from Members of the Public

No questions were raised by the public prior to the meeting.

Decisions published by the Police, Fire and Crime Commissioner (PFCC)

The Panel considered the following decisions which had been published on the Commissioners website since the last meeting:

- Immediate Detriment Framework Adoption by Fire and Rescue
- Children and Young Peoples Sexual Assault Referral Service

No questions were asked.

Medium Term Financial Strategy (MTFS) - Police Service

The report updated the Panel on the current MTFS for the Police Force. It set out the current year's budget; updated MTFS assumptions; an analysis of key financial items; and an update on capital programme. The report also outlined the budget process and provided uplift numbers for members information.

The Commissioner explained that the budget would be constructed differently this year and this may result in some challenging discussions with the new Chief Constable. Budget challenge sessions would be held and the results would be shared with the Panel in the full budget report in January 2022 when the panel consider the Commissioners proposed precept level.

The Panel expressed concern over inflation costs, as this was viewed as the biggest risk factor. It was also felt that increased National Insurance costs from both employees and employers' way prove challenging.

It was reported that there had been no delay or problems in the recruitment of the additional 120 police officers during this financial year.

The recently announced National Government Drug strategy was discussed and the implications for mental health services and treatment programmes. The Commissioner explained the early intervention

strategies currently employed which included stopping production and sales, and the need for timely treatment and rehabilitation programmes.

The Panel thanked the Commissioner for the update ahead of the precept meeting in January.

The Panel noted the contents of the report.

Medium Term Financial Strategy (MTFS) - Fire and Rescue Service

The report updated the Panel on the current MTFS. It set out the current years budget; updated MTFS assumptions; the impact of Covid on financial performance; analysis of key financial items; and an update on the capital programme.

The Panel were informed that the end of year budget figures were showing a slight underspend.

Again, the panel was informed that more information would be available at the Fire and Rescue precept meeting in February 2022. It was felt that the position was positive at the moment, but this was prior to the impact of winter pressures and rising prices.

Following a question on the increase in pay costs, it was explained that this was due to the increase in additional shifts to cover sickness.

The Panel noted the contents of the report.

Police and Crime and Fire and Rescue Plan consultation outcomes

The Commissioner explained the consultation process for both the Police and Crime and the Fire and Rescue Plans, the feedback received and how the plans had been amended to reflect the comments/concerns of reciprocates. The Plans had been published on the Commissioners website and would be considered in detail at a future meeting of the Panel.

The response to the consultation had been at a similar level to that expected but was reduced from the previous consultation. This was explained as due to GDPR, database contacts had been removed and the Citizens panel no longer exists.

There was a general discussion on the priorities in the plans and the need for detailed action plans to address some of the specific issues that were being experienced in the communities. These issues included:

- Consultation on planning applications so that new housing estates could be accessed if emergencies occurred.
- Visits to elderly in their homes – with more prevention information and a wider range of services.

- Quicker response rates in some rural communities.
- Visibility of police officers and use of staff resources to reassure the public.
- The use of volunteers.
- More communication with those people who don't normally respond to consultation exercises.

The Panel noted the contents of the report.

Annual Conference for PFCC report

The Panel received a report from its member representatives at the AGM of the National Conference for Police, Fire and Crime Panels, held on 2 November 2021 at Warwick University.

Workshops attended as part of the National Conference had included discussions on 'Scrutinising the Commissioners Performance Framework' Funding and future direction' and 'Complaints handling'.

Questions to the PFCC by Panel Members

No further questions were asked.

Webcast can be found at [Browse meetings - Staffordshire Police, Fire and Crime Panel - Staffordshire County Council](#)

For more information on these meetings or on the Police, Fire and Crime Panel in general please contact Mandy Pattinson e mail mandy.pattinson@staffordshire.gov.uk

Details of Panel meetings are issued to contact officers in each of the District/Borough Councils in the County and Stoke-on-Trent City Council for posting on their own web sites.

Councillor Richard Cox (Vice Chairman in the Chair)
Staffordshire Police, Fire and Crime Panel Chairman

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Staffordshire Police, Fire and Crime Panel
Report of the Chairman of the Police, Fire and Crime Panel

To All Member Authorities

In accordance with agreed practice, I am reporting on matters dealt with by the Police, Fire and Crime Panel at its meeting on 31 January 2022.

The main items considered were:

Questions to the PFCC from Members of the Public

A Member of the public asked the following questions:

1. How the changes forced by a) covid or b) covid regulations have impacted the budget for policing and fire.
2. Data demonstrating how prioritising the Sars Cov2 agenda has impacted any other operations of the police and fire services.

As the Commissioner had not been given the required 3 days' notice of the questions, it was agreed that a written response would be provided, and no debate took place on the item.

Proposed Police Budget and Precept 2022/23

The Commissioner introduced his report which set out the proposed budget and precept proposals for the Police and Crime element of his portfolio for 2022/23. He reported that the proposed budget/precept showed a total net revenue budget requirement of £233.072million (an increase of 10,997million) for 2022/23. The report also included details of the Home Office Police Grant for Staffordshire which had been set at £129.410 million, an increase of £6.993 million on the previous year. Other sources of funding were from the Police Pension Grant £1.825million; uplift ring-fenced grant £2.035 million; Council Tax freeze grant £3.541million; and Revenue Support Grant of £8.423million.

The use of £1.262 million of reserves to support the capital programme and the use of the reserves over a four year planning period to support the budget totalling £2.611m was explained.

The Commissioner was proposing to part fund the balance from Council Tax funding of £88.265,871 with an increase of 4.19% per annum (an increase of £10 per annum) increasing the Council tax to £248.57 p.a. per Band D property.

The Commissioner stated that he was confident that the proposed budget was adequate to deliver the services Staffordshire needs and would meet the services intended and his Police Fire and Crime Plan. He

acknowledged that the increase was the maximum this year it was hoped that there would be smaller increases in future years.

It was noted that there had been a longer term (3 year) commitment from Central Government this year enabling better planning. However, there was a concern over inflation and the economy which led to financial uncertainty in some areas.

It was explained that headline investments which would be made during the course of the Medium-Term Financial Strategy (MTFS) were above those provided for by Central Government. These included an Increasing Technology and Digital Capabilities; a modern and fit for purpose Policing Estate; a modern fit for purpose Police fleet; increased contact services capacity; IT capacity; and a change and transformation programme.

The Panel received a presentation from the Chief Finance Officer, which was considered along with the report which included the following:

1. Budget Report 2022/23 including MTFS
2. Treasury Management Strategy 2022/23
3. Reserves Strategy update
4. Capital Strategy and Capital Programme

The **Treasury Management Strategy** for 2022/23 set out proposals for the management of the Commissioner's cash flows, borrowing and investments and their associated risks.

The **Reserves Strategy update** paper considered the overall level of reserves held at 31 March 2021 and the forecast position at 31 March 2022.

The Commissioner presented his four-year **Capital Strategy and Capital Programme 2022/23 to 2025/26** (Including Minimum Revenue Provision Policy) set out the long-term capital investment and investment decisions.

Members asked for the rationale behind the decision to increase by the maximum allowed this year even though there had been a favourable government settlement and an increase in Council tax collection which should have increased funding. In response, the Commissioner explained that some of the funding would be used on service improvement, and he was looking to invest early in his term of office and to also support the new Chief Constable with his plans to change services. The plan was to keep Council Tax precept increases to less than inflation in the future, if possible.

Following a question on police numbers and officer visibility, the Commissioner confirmed that he appreciated that some people found a visible police presence reassuring. There would be more officers by 2023 and the majority of them would be going into community policing and response. However, officers had to be deployed in areas where they were needed. It was explained that the third year of the Governments uplift programme would see an additional 120 FTE officers in Staffordshire by 31 March 2023.

Traffic management and monitoring of speeding/drink driving etc. was being developed by the Commissioner and the specialist unit would be retained as would working arrangements with the West Midlands Region. Voluntary speed watch operations would be developed which should release more officer capacity and should see more volunteers working to address local issues under the control of local policing commanders.

It was explained that the Firing Range needed to be a fit for purpose training facility. There was still a need for a more complete business case which would consider all options including exploring shared facilities with other organisations.

The following information was also gained through questioning:

- In the assumptions section of the report, the insurance increase was listed as 30% which then reduced to 2.5% in future years. This figure was checked and reflected current market pressures particularly for motor insurance renewals.
- CCTV on various sites – it was explained that this was for security of the Police station sites not the towns.
- There would be an investment in new technologies to enable officers to perform more efficiently and be able to be fully engaged with other members of the team when working remotely.
- Under the Revenue Budget, third party payments had reduced from £24,344,000 in 20221/22 but reduced to £13,544,000 in future years. This was due to the way the Regional Crime Unit is structured. More information would be provided after the meeting.
- Under savings and efficiencies - Shared Estates disposals there was a cost reduction of £312,000. It was explained that this was a result of the sharing of estates with Fire services (predominantly Hanley and Tamworth).
- The future of Stafford Police station was questioned. It was explained that a local presence would remain in Stafford, but it was unsure at the present time, what was necessary and how it would be delivered.

When asked how success would be monitored, it was explained that over the following few months the Commissioner would be setting targets and arranging public performance meetings with the Chief Constable, where

performance would be monitored regularly. These updates would be available on the Commissioners public website and would include both local and national performance measures.

The Panel expressed some concern and advised the Commissioner that delivery of improvements should be visible and requested sight of the performance data, including risks and mitigation at the end of the first quarter.

The Panel adjourned to consider their response to the Commissioners budget and precept proposals. Upon reconvening the Panel agreed the recommendations in the report which included the proposed budget and Precept increase of 4.19% (£10.00 per annum, per household (Band D))

Decisions published by the Police, Fire and Crime Commissioner (PFCC)

The Panel considered the following decisions which had been published on the Commissioners website since the last meeting:

1. Fire and Rescue Service Aerial Ladder Platform Vehicles 003
2. Police and Crime PSHE Co-ordinator 004
3. School Parking and Child School Road Safety 005
4. Hate crime service and anti social behaviour and mediation service 006
5. Body worn video and digital interview recording contract 007

There were no questions or debate on any of the decisions.

OPFCC Chief Executive appointment

The Commissioner informed the Panel that the recruitment of the Chief Executive post was continuing, and the Panel would be informed when a confirmation hearing was required.

Questions to the PFCC by Panel Members

Members of the Panel questioned/sought the views of the Commissioner on the following issues and received the responses indicated:

Chief inspector for both	Response
Newcastle – Street wardens. Could the Commissioner contribute to the cost of the Street wardens?	The police budget was not appropriate for this, but there was a Community Safety Forum which would be considering funding for local Community Safety partnerships. This may be a more appropriate place to consider the suggestion.

The throughput of officers and the need for continuity was mentioned.	Local Commanders were important to the service but it was acknowledged that good officers would be promoted.
How did the Commissioner feel about the Joint Commander role was working in Lichfield and Tamworth?	It was explained that there would be a move to Local Inspectors for both sites.
Was the Commissioner involved in sentencing and did he have any ability to influence?	No involvement directly, not directly but there was work with partners such as the Criminal Justice Board.
It was reported that part of the problem experienced in Newcastle had moved to Trent Vale.	It was positive that the incidents were being reported as this helped to provide accurate data so that police could investigate.
Councillor Adams thanked the Fire and Police Services for their help and support when dealing with the Leppard public house fire in Burslem.	

Webcast can be found at [Browse meetings - Staffordshire Police, Fire and Crime Panel - Staffordshire County Council](#)

For more information on these meetings or on the Police, Fire and Crime Panel in general please contact Mandy Pattinson e mail mandy.pattinson@staffordshire.gov.uk

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Councillor Bernard Peters
Staffordshire Police, Fire and Crime Panel Chairman

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Staffordshire Police, Fire and Crime Panel
Report of the Chairman of the Police, Fire and Crime Panel

To All Member Authorities

In accordance with agreed practice, I am reporting on matters dealt with by the Police, Fire and Crime Panel at its meeting on 14 February 2022.

The main items considered were:

Appointment of Chairman for the Meeting

Councillor Tony Holmes be appointed Chairman for the meeting.

Questions to the PFCC from Members of the Public

No questions were submitted in time for this meeting.

Decisions published by the Police, Fire and Crime Commissioner (PFCC)

Details were submitted of decisions published by the Commissioner since the last Panel meeting.

1. Child Exploitation and Missing Services - 008
SCP-D-202122-008.pdf (staffordshire-pfcc.gov.uk)

There were no questions on the decision. Cllr Edgeller expressed her appreciation for the work of the service and the continued support of the Commissioner.

Proposed Fire and Rescue Budget and Precept 2022/23

The Commissioner introduced his report which set out the proposed budget and precept proposals for the Fire and Rescue Authority for 2022/23.

The Panel received a presentation from the Commissioners Chief Finance Officer, which was considered along with the Fire Revenue Budget Report (including the MTFS and Precept).

It was reported that the Settlement Funding for 2022/23 had been confirmed at £13.652million, made up of; Revenue Support Grant (RSG) which had been set at £4.923million; Local Business Rates revenue of £2.670million and Business Top up of £6.059million. It was noted that the RSG had reduced by £9million since 2012. The total budget requirement for the service was £42,472million. The Commissioner was proposing to part fund the balance from Council Tax funding of £28.532 million and proposed an increase of 1.99% per annum (£1.57 pa per Band D property). The Commissioner informed the Panel that this figure was in

line with the referendum limit. Consultation on the proposed budget had resulted in 70% support for the increase.

Referring to Appendix 1 of the report, it was explained that the Pay costs for 2022/23 had increased by £1 million due to an assumption of pay increase of 3%. It was noted that there were also significant risks and uncertainties beyond 2022/23 which included the impact of national pay awards, implications of the Sargeant/McCloud High Court judgment on pension costs and risks associated with cost increases and the upcoming formula funding review and high levels of inflation. All of which made future planning a challenge.

The Panel also considered the following documents:

- The **Treasury Management Strategy** for 2022/23 which set out proposals for the management of the Fire Authorities cash flows, borrowing and investments and the risks.
- The **Reserves Strategy update** paper considered the overall level of reserves held by the Authority at 31 March 2022. The paper focused on two key areas of reserves that impacted on the future financial strategy. These were the General Reserve balance forecast as at 31 March was £1.9million and Earmarked (specific) Reserves, to meet future or predicted requirements balance at 31 March 2022 was forecast to be £7.5million.
- The Fire Authorities **Capital Strategy and Capital Programme 2022/23 to 2024/25** (Including Minimum Revenue Provision Policy).

It was explained that the transformation programme was key in order to deliver savings and that there were a number of areas which were being worked upon, all aligned to the Safety Plan 2020/24 and the Fire Plan 2021-24. These were:

- Corporate Reform
- Response and crewing reform
- Prevention and Protection reform
- Estates and shared services reform.

Following a question on how the efficiency savings (pay efficiency and non pay efficiency) on appendix 7 would be met (both lines £156,000) and their relationship to the transformation plan savings of £2million, it was reported that the overall £306,000 was split evenly between the two budget heads and would be achieved as a result of the transformation plan. They were therefore part of the same saving. The Commissioner felt that the transformation plan savings were achievable but would be challenging.

It was explained that on Appendix One, the PFI unitary charges of £3.003 million were as a result of the service having 21 PFI Fire stations of which there were 2 PFI contracts. These incurred charges for facility

management and lifecycle costs etc. The Premises costs of £3.897 million were made up of cost on the residual estate; HQ; Joint Emergency Transport and general running costs.

The General Income of £3.3million would be generated through:

- Special Services Grant of £663,000 issued by Central Government to primarily cover the costs of National Insurance increases (this will be split and carried forward to future years)
- Business Rates S.31 Grants - £1.4m
- General Fees and Charges (see appendix 10) incl. conference facilities
- Police service level agreements for shared premises e.g. Hanley and Tamworth
- There may be potential to increase income further through the Commissioner's joint estates strategy by sharing more buildings. In addition arrangements with the CCU, for example, helping with the vaccination programme and booster programmes and use of buildings.

If savings could not be made or income generated, it was reported that reserves would have to be used in the short term and the Strategy would be reviewed.

The Panel adjourned to consider their response to the Commissioners budget and precept proposals. Upon reconvening the Panel agreed the recommendations in the report which included the proposed budget and Precept increase 1.99% (£1.57 per annum, per household (Band D)).

Fire and Rescue Service Safety Plan 2020-2024 Update Report

The report provided the Panel with an update on the delivery of the Staffordshire Fire and Rescue Service Safety Plan (SP), Integrated Risk Management Plan (IRMP).

Following the transfer of governance from the Stoke-on-Trent and Staffordshire Fire and Rescue Authority to the Staffordshire Commissioner, a new Safety Plan 2020-2024 was developed which was published in August 2020.

The Safety Plan was designed to underpin the Staffordshire Commissioners Fire and Rescue Plan and four priorities for the Service were determined following consultation across Staffordshire in 2020.

The four priorities outlined in the current Commissioners Fire and Rescue Plan were:

- A flexible and responsive service
- Protect people and places
- Help people most at risk stay safe

- A fire and rescue service for tomorrow

Detail on the priorities and the progress to date was contained in the report.

Following a question on the relationship between the Fire Service and Housing Associations, the Commissioner agreed that liaison with housing companies throughout the County needed to be developed and would be looked at. There was an expectation that Fire services would be more involved with building regulations in future.

The way that building inspections were prioritised and audited was discussed. It was explained that this was risk based and the methodology would be sent to the Panel for information.

With regard to the retro fitting of sprinklers and the rational of match funding for one project, it was asked if this had set a precedent for other, private landlords to apply. It was explained that this was a programme aimed at large buildings at the moment. The Commissioner agreed to investigate the cost of the programme and its effectiveness.

The Panel asked the Commissioner to pass on their thanks to the service for their help during the pandemic, particularly helping with the rollout of the vaccination programme.

Questions to the PFCC by Panel Members

Members of the Panel questioned/sought the views of the Commissioner on the following issues and received the responses indicated:

Question	Response
With regard to the first meeting of the Staffordshire and Stoke on Trent Strategic Community Forum, the Commissioner was asked for his views.	It had given the Chief Fire Officer an opportunity to talk to the new Chief Executive of the Integrated Care Service and offer the services support and assistance in preventing fire and accidents. Similarly, the Chief Constable had been able to discuss issues around addiction and mental health.

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Councillor Tony Holmes, Chairman for the Meeting
Staffordshire Police, Fire and Crime Panel

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Health and Care Overview and Scrutiny Committee
Monday 29 November 2021 and Monday 13 December 2021
District/Borough Digest

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Health and Care Overview and Scrutiny Committee held on Monday 29 November and 13 December - links to Agenda and reports pack:

[Health and Care Overview and Scrutiny Committee 29 November 2021](#)
[Health and Care Overview and Scrutiny Committee 13 December 2021](#)

The webcast of the meeting can also be viewed following the above link to mod.gov.

Health and Care Overview and Scrutiny Committee 29 November 2021

The Health and Care Overview and Scrutiny Committee considered the following matters:

Overview of Public Health Outcomes and Services

The Committee considered public health statutory duties, performance data and how services were delivered. They considered the work of supportive communities in prevention and early intervention, the wider determinants of health in all that public health do and determined that health and wellbeing was everyone's responsibility.

Members highlighted the role of District and Borough Councils to look at local plans and consider the 'health in all approach' across the whole system. They agreed to look at diabetes and obesity as topic for further scrutiny and asked for further information on public health funding, backlog of social care assessments and information on vaping risk. Public Health work with Children's Services will be considered at a separate session in February 2022.

Covid-19 Update

The Covid update provided current information on case and testing rates, vaccine roll out including Covid, flu and booster jabs, and information about the new variant Omicron to provide assurance that Covid-19 was being carefully monitored and measures were in place and adapting to need, including targeted work to encourage take up and

additional sites to roll out vaccines.

The Committee highlighted the need for Members to continue to encourage people to take up vaccines, get tested and to stay safe in their areas by retweeting and promoting communications.

Health and Care Overview and Scrutiny Committee 13 December 2021

System Pressures:

The three items in the meeting were interlinked and clearly highlighted the knock-on effects of pressures in the system as we moved into the Winter period. The seniority of witnesses and expertise in the room to present and respond to questions was valued and demonstrated the importance of the strong partnership approach and the commitment to address the issues.

Primary Care Access

Committee scrutinised data and detail in a report and presentation relating to improving general practice access and the GP action plan. Committee appreciated the work being done to progress the action plan and the approach to let data drive and focus on the actions. The future plan and work on performance indicators was progressing and committee would continue to monitor progress. Committee gave support for zero tolerance of abuse on staff and highlighted the need for members to communicate this message and point public in the direction for information available to them re primary care access, how to access the range of professionals and to find the right access for them.

Committee added an item to the work programme to consider the estate, asked for further information relating to the vaccine plan for roll out of booster vaccines announced on 12 December, asked to see the Primary Care Strategy and to receive a further update on Primary Care Access in 6 months.

Urgent and Emergency Care

Partners from Integrated Care System (ICS), Clinical Commissioning Group (CCG), West Midlands Ambulance Service (WMAS), University Hospitals Midlands North (UHMN), University Hospitals Derby and Burton (UHDB) and Royal Wolverhampton Trust (RWT) were in attendance to provide detail and context to the paper and to respond to questions relating to the current pressures across the system. The report moved away from organisational boundaries and looked in detail at three key stages: pre-hospital, in hospital and discharge.

Members raised concerns about the impact on residents, they understood the priorities, issues raised by partners and the impact on services. Committee welcomed the level of detail in the report and the responses to show how partners,

system wide, were working together to find solutions. They highlighted the benefits of Community Rapid Intervention Scheme (CRIS) in reducing numbers of people having to go to hospital and the opportunity to roll it out further, the need for public to use 111 service for advice and guidance to the best service for them and the need to have patience in these times of extreme pressure on the system. The Committee asked for the system wide action plan to be shared. Committee highlighted the need to mobilise all available resources, to get neighbourhoods and communities involved to help look out for elderly and vulnerable neighbours and to highlight members roles to make the public aware of the current situation and alternatives to seek and get help. It was important for the public to know how to get the right support and for the public to know that if they were in need of medical attention they should not delay in contacting NHS services.

Home Care

The twin pressures of rising demand and challenges with the workforce were national problems. The 20% increase in demand since July had created pressure in terms of supply workforce and that it was getting more difficult to recruit staff to address the backlog in people asking for homecare and to increase homecare supply. The system pressure challenge was to move people through the system as efficiently as possible. Committee considered mitigations to the immediate pressures, the medium and long term approaches and noted the actions being implemented to support the sector and increase capacity, especially over the winter period.

Their next meeting will be held on Monday 31 January 2022 at 10.00 am, County Buildings, Stafford.

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Health and Care Overview and Scrutiny Committee
Monday 31 January 2022
District/Borough Digest

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Health and Care Overview and Scrutiny Committee held on Monday 31 January 2022 - links to Agenda and reports pack:

<https://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CIId=871&MIId=13460>

The webcast of the meeting can also be viewed following the above link to mod.gov.

Health and Care Overview and Scrutiny Committee 31 January 2022

The Health and Care Overview and Scrutiny Committee considered the following matters:

Integrated Care System (ICS) Update

The Interim Chief Executive Designate Integrated Care Board (ICB) provided a detailed report and presentation relating to the progress in the creation of the Integrated Care System (ICS), which included the development of the Integrated Care Partnership (ICP) and the recent recruitments to the Integrated Care Board ICB.

A further update was requested on developing the ICS in July 2022.

Phase 3 Covid Vaccination Update

The Director of Primary Care and Medicines Optimisation for 6 Staffordshire and Stoke-on-Trent, Clinical Commissioning Groups and the Chair of the Programme Board provided an update report and presentation relating to phase 3 of the Covid Vaccination Programme. The Chair thanked presenters for the update and their continued work under extreme pressure. The Director of Primary Care thanked Members for their support and offer to get the message out in their local areas.

Covid-19 Update

The Covid Defence Lead provided an update which detailed the current position in relation to management of Covid-19,

case rates, demographics, hospitalisations, death rate and vaccination programme.

The Chairman referred to the [Annual Report of the Director of Public Health 2021 - Staffordshire County Council](#) 'Covid in Staffordshire - impact and opportunities', he welcomed the report and suggested that members read it both in light of the way forward outlined and in relation to partnership working and what could be achieved. He encouraged Members to share the report with District and Parish Councillors.

Integrated Care Hubs

The Associate Director of Communications & Strategic Partnerships outlined the report and presentation to develop Integrated Care Hubs (ICH) across North Staffordshire. The Integrated Care Hubs (ICH) would be a single point of access to services with one referral form to integrate work already happening in the community.

It was agreed that representatives from Staffordshire Moorlands and Newcastle under Lyme District Councils meet to consider the interaction between the Leek, Biddulph and Cheadle areas in the development of the Integrated Care Hubs and feed findings back to MPFT.

Care Home Update

The Cabinet Member Health and Care introduced a detailed report on the care homes sector situation in Staffordshire, the support provided from Government and the County Council and of a range of commissioning initiatives underway in order to achieve our strategic objectives. There would be a report to Cabinet in Summer 2022 to consider the review of Council owned nursing care homes capacity.

Their next meeting will be held on Monday 15 March 2022 at 10.00 am, County Buildings, Stafford.

QUARTERLY MEETING BETWEEN SCRUTINY AND THE CLINICAL COMMISSIONING GROUP.

FRIDAY 18 FEBRUARY 2022 – 9.00 am – 10.00am

Present: Cllr Ian Wilkes, Cllr Julie Cooper, Andrew Bird, Denise French, Tracey Shewan CCG

Covid update

Tracey Shewan gave an update on the current situation with Covid. Cases were decreasing in all age groups. Week commencing 14 February had seen a 30% decrease. There were currently 150 patients in Royal Stoke Hospital with Covid and an average of 3 – 6 patients in ITU due to Covid. Patients were not necessarily admitted due to Covid but when tested, were found to be Covid positive. The majority of patients in ITU were unvaccinated or had only received one vaccine.

It was expected that the Government would release its 'Living with Covid' Strategy the following week setting out national policy. Once the strategy was published the NHS and social care could then plan a response within the national policy parameters. The current rules required patients to wear a mask in NHS settings and maintain social distancing, it was not yet known if this would continue. The Coronavirus Act would end on 24 March.

The biggest pressures on the NHS at present continued to be workforce pressure.

The future regarding Lateral Flow Tests was not known but there was lobbying around keeping tests free of charge.

Vaccines were now available for 5+ year olds and current plans for Staffordshire were to test over the Easter holidays, children would be given one vaccine to start with. The long term strategy regarding the vaccination programme was awaited. There were still some people getting their first vaccine and anyone wanting a first vaccine was encouraged to attend.

Operation Anzu

This was a police investigation into a Doctor who had worked at 2 hospitals including Royal Stoke. A letter had been sent out to relevant individuals and a helpline had been set up.

Royal Stoke Hospital

The main pressures remained at ambulance handovers. There were issues with discharging patients to Care Homes; if a Care Home had a case of Covid it would shut for 14 days. There were also pressures on Domiciliary Care.

There were now around 300 people attending A&E per day. Patients could no longer be offloaded into corridors due to infection control. Anyone with Covid had to be kept separate which caused logistical issues. Some hospitals were looking at introducing a cohort area in A&E to release ambulance crews.

There were measures to try to address backlogs including use of the independent sector. There continued to be pressure due to not enough people training for careers as a nurse or doctor; international recruitment was an option but there was a lot of competition.

111 Online

This was a service that was an alternative to phoning 111. Patients would go online and be triaged by answering a series of questions, they would then be phoned by a nurse or a Doctor, whichever was most appropriate. Tracey said there had been lots of positive feedback about this service. There were also kiosks in hospitals where patients could be signposted to alternate sources of help, such as pharmacies, which may be considered preferable to waiting hours in A&E.

Transformation Programme

This would be subject to scrutiny by Staffordshire County Council. CCGs would end on 1 July to be replaced by Integrated Care Boards (ICB). An interim Chief Executive Designate had been appointed to the ICB who was now in the process of recruiting 4 x Executive Directors. There had been a detailed presentation to the meeting of the Staffordshire Health and Care Overview and Scrutiny Committee on 31 January; this had included information about Integrated Care Hubs, one of which was planned for Bradwell. There was a long process prior to introduction and scrutiny would be able to have an input.

HEALTH, WELLBEING AND PARTNERSHIPS SCRUTINY COMMITTEE

Work Programme 2021/22

Chair: Councillor Ian Wilkes

Vice-Chair: Councillor Julie Cooper

Members: Burgess, John Cooper, Gardner, Holland, Kearon, Moffat, Panter, Proctor, Wright

Portfolio Holders covering the Committee's remit:

Councillor Gill Heesom - Cabinet Member – Community Safety and Well Being

Councillor Jill Waring - Cabinet Member – Leisure, Culture and Heritage



The following services fall within the remit of this Scrutiny Committee:

Health and Wellbeing	Leisure Facilities (Leisure Centres etc.)
Anti-Social Behaviour	Museum and Art Gallery
CCTV	Community Recreation
Homelessness	Community Centres
Civil Contingencies / Emergency Planning	Parks and Gardens – Recreation and Leisure
Community Safety (Police and Crime Panel and Safer and Stronger Board (Crime and Disorder Reduction Partnership)	Britain in Bloom
Domestic Violence Reduction	
Business Crime Reduction	

Classification: NULBC **UNCLASSIFIED**

The core Work Programme is determined at the beginning of the municipal year. Issues can be added throughout the year with the Chair's approval or where a new priority area comes to the Committee's attention.

For more information on the Committee or its work Programme please contact Denise French on 01782 742211 or at denise.french@newcastle-staffs.gov.uk

DATE OF MEETING	ITEM	BACKGROUND/OBJECTIVES
Monday 10 th September 2018	Newcastle Town Centre	To consider the Councils responsibilities, strategies, initiatives and involvement with partner agencies and including: <ul style="list-style-type: none"> • The Purple Flag Scheme • Update on the Review of the Public Space Protection Order (PSPO) • 'Make in Count' Scheme • Homelessness
	Emergency Planning	Scrutiny of the Boroughs preparations for the impact of Winter on the Provision of, and demand for, services. NB The remit for this Committee includes Civil Contingencies/Emergency Planning.
	Britain in Bloom	Evaluation report on the Boroughs involvement and participation in the 2018 Scheme.
	Update on Mental Health Challenge	
	Work Programme	To discuss the work programme and progress of scrutiny activity and to consider any amendment/additions to the Programme.
Monday 3 rd December 2018	Leisure Provision	<ul style="list-style-type: none"> • Community Recreation and Leisure Strategy • Evaluation of impact and effectiveness of Educational Programmes

Classification: NULBC **UNCLASSIFIED**

		<ul style="list-style-type: none"> Kidsgrove Sports Centre – Community Group Business Plan
	SPACE Scheme	Evaluation report on effectiveness of 2018 Scheme.
	Parkinson’s Disease Feedback	Support and advice service for people with diabetes and Parkinson’s Disease. From Councillors Panter and Maxfield on their review.
	Work Programme	To discuss the work programme and progress of scrutiny activity and to consider any amendment/additions to the Programme.
	CCTV Report on options to enhance the current CCTV provision within the Borough	
	Britain in Bloom (from 10 th September meeting)	Evaluation report on the Borough’s involvement and participation in the 2018 scheme.
Monday 4 th March 2019	Consultation on the Future of Local Health Services in Northern Staffordshire	NSCCG invited to attend.
	Work being done to address the issue of monkey dust	
	Opportunities for adult learning at Brampton Museum	
	Feedback to officers on the Active Lives surveys	
Wednesday 19 th June 2019	Safeguarding	
	Work Programme	Review of the Impact of the Committee’s Work. To discuss the work programme and potential topics that Committee members would like to scrutinise over the forthcoming year.

Classification: NULBC **UNCLASSIFIED**

Monday 9 th September 2019	Dementia	Dementia friendly activities in Newcastle-under-Lyme.
Monday 2 nd December 2019	Leisure Provision	Consideration of the marketing of J2.
	SPACE Scheme Evaluation	
	Domestic Violence	An examination of the incidence of domestic violence and the impact of local initiatives. Representatives from the Commissioner's Officer and Staffordshire County Council/Stoke-on-Trent City Council invited to attend.
Monday 2 nd March 2020		Investigation of ways to encourage greater use of the parks and green spaces to encourage physical and mental wellbeing.
Monday 1 st June 2020	Emergency Planning	Specifically in relation to climate change and the impact of flooding.
Monday 14 th September 2020	Partnership working to support the town centre re-opening Homelessness, vulnerable people and rough sleepers Domestic Violence Parks and Green Spaces Scrutiny Review	To consider the work of the Borough Council and partners in making residents and visitors feel secure in the town centre; social distancing measures etc. Lessons learned in respect of changes made to the service during the pandemic Update on the service post lockdown Progress update
Monday 7 th December 2020	Covid 19 Update including impact on mental health/Town centre opening/rough sleepers and domestic violence Plans for a no-deal brexit	
Monday 1 st March 2021	Domestic Abuse update report	Requested at previous meeting

Classification: NULBC **UNCLASSIFIED**

	Tackling Faith and Race Hate project Parks and Green Spaces Scrutiny Review update	Requested at previous meeting Update on progress
7 th June 2021	Anti-Social Behaviour update Parks and Open Space Scrutiny – report Meeting with CCG - notes	Requested at a previous meeting. Final report following the conclusion of the Scrutiny Review Regular update
13 th September 2021	Walley’s Quarry health impacts Police and Crime Panel – notes from recent meetings County digest Meeting with CCG - notes)) regular items)
29 November 2021	Police, Crime and Fire Commissioner in attendance Walley’s Quarry – health impacts Police and Crime Panel – notes from recent meetings County digest Meeting with CCG - notes	Vision and priorities, working together Requested by Committee)) regular items)
7 th March 2022	Newcastle Housing Advice Service How services have managed with winter pressures	Review and update on how the service is performing now it is in-house Requested by Committee

Classification: NULBC **UNCLASSIFIED**

	Update on the SPACE programme Walley's Quarry – health impacts Police and Crime Panel – notes from recent meetings County digest Meeting with CCG - notes	Requested by the Committee)) regular items)
<p>Suggestions for potential future items:</p> <ol style="list-style-type: none"> 1. Feedback/Monitoring reports from bodies on which the Borough Council has member representation: <ul style="list-style-type: none"> • Healthy Staffordshire Select Committee -District and Borough Digest – summary of work of Committee • Staffordshire Police and Crime Panel – summary of Panel discussions (ongoing) 2. Review of SPACE provision (December 2019 Committee) 3. NHS Provision in North Staffordshire (consultation exercise anticipated in Autumn 2018) 4. Mental Health Challenge (ongoing) 5. Dementia (considered at September 2019 meetings, ongoing) 6. Child Sexual Exploitation (CSE) (report considered at 19th June 2019 meeting) 7. Safeguarding (report considered at 19th June 2019 meeting) 8. Domestic Violence (December 2019 committee) 9. Counter Terrorism 10. Purple Flag – 19th June 2019 11. An examination of the incidence of domestic violence and the impact of local initiatives – December 2019 12. Emergency planning specifically in relation to climate change and the impact of flooding. 13. Examination of ways to encourage greater use of the parks and green spaces to encourage physical and mental wellbeing – March 2020 14. To receive a report of air quality (reported to 25th November 2019 Economy, Environment and Place Scrutiny Committee) 15. Plans for the delivery of a no deal Brexit (County Council examining this) 16. Report to a future meeting on lessons learned in respect of changes made to the vulnerability and rough sleeping services during the Coronavirus pandemic (from meeting held on 1st June 2020). 17. Review of campaigns/comms on homelessness 		

Classification: NULBC **UNCLASSIFIED**

18. J2/museum – future plans and impact on health and wellbeing
Task/Finish Groups: <ol style="list-style-type: none">1. Use of parks and green spaces to promote physical and mental health and wellbeing – completed June 20212. Domestic Abuse services

8 December 2021

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